

ACCESS Survey

The ACCESS Study was administered from August 14, 2020 to May 15th, 2021. Individual sections can also be found [here](#). Please contact at access-study@berkeley.edu if you have any questions.

Table of Contents

TRACKING	3
HOUSEHOLD ROSTER	5
DEMOGRAPHICS	19
COVID AND SAFETY NET PROGRAM OPEN-ENDED SECTION	26
EITC	32
TAX FORM DATA	74
UPDATED SAFETY NET PROGRAMS	87
HOUSING	127
COVID-SPECIFIC	145
ADULT HEALTH	149
CHILD HEALTH	150

MENTAL HEALTH	153
DISCRIMINATION	158
FOOD INSECURITY	164
HEALTHCARE ACCESS	172
EITC OPEN ENDED SECTION-	177
WRAP UP	190

Tracking

TR1 Date of Interview (mm/dd/yyyy):

TR2 Start Time (hh:mm; 24-hour clock):

TR3 Interviewer Name (First):

▼ Elsa (1) ... Sam (15)

TR4 Case ID (Assigned from Qualtrics Screening Questionnaire):

TR5 County

▼ Alameda (1) ... Yuba (174)

TR0 INTRODUCTION TO SURVEY

Interviewer: Thank you so much for taking the time to participate in this study. We understand that this is a difficult and unusual time for many families. We want to learn about your experiences and opinions on topics such as finances, childcare, health, and housing. There are no right or wrong answers. We hope this study will help improve the lives of families with young children. We will send you a \$50 gift card within next two weeks.

As a reminder, the information you share is confidential and if you feel uncomfortable with any of the questions, you do not have to answer them. At any point **during** or **after** this survey, you can decide to stop participating. Are you in a place where you feel comfortable answering questions?

Do you have your 2018 and 2019 tax returns with you?

Is it okay if I record this conversation? *[Change participant display name in Zoom to their participant ID BEFORE recording.]*

Before we begin, do you have any questions? Okay, let's get started.

[If participant asks questions about tax forms, remind them we will not be asking for personal information.]

End of Block: Tracking

Household Roster

HH1 INTRODUCTION TO MODULE

Interviewer: The first set of questions will be about your living situation. I'll ask you about the people in your personal household. Personal household includes anyone part of your close family unit who you (1) share responsibilities and resources with, and (2) who you intend and/or want to live with.

We will be referring to your personal household for this section and the remainder of the survey. As a reminder, the information you share will remain confidential.

Interviewer: First, we will start with questions about you.

<p>2) What is your gender? <i>[Do not read answer choices. Only ask for clarification if needed.]</i></p>	<p>3) What is your age?</p>	<p>4) What is the highest level of education you have completed? <i>[Do not read answer choices. Only ask for clarification if needed.]</i></p>	<p>7) Can you please estimate your gross income in 2019 before taxes? A best guess is fine. Please include all income and exclude support from government programs.</p>	<p>8) Can you please estimate your gross income last month before taxes? A best guess is fine. Please include all income and exclude support from government programs.</p>	<p>9) Are you the primary earner? Primary earner is the highest earner in the household or person who earns the most. A household may have more than one primary earner.</p>	<p>10) At any point since March 2020, have your work hours been reduced?</p>	<p>11) At any point since March 2020, have you lost a job? This includes furlough or a temporary layoff from work.</p>	<p>6) What was your employment status since March 2020? Please say what you did for most of the time since March 2020 up until now. <i>[Do not read answer choices. Only ask for clarification if needed.]</i></p>	<p>5) What was your employment status in 2019? Please say what you did for most of the year. <i>[Do not read answer choices. Only ask for clarification if needed.]</i></p>
---	-----------------------------	---	--	---	--	---	---	---	--

		Enter numeric response (1)		1 = Yes (list value below) (1)	2 = No (list 2 below) (2)	3 = Don't know (list 3 below) (3)	4 = Prefer not to say (list 4 below) (4)	1 = Yes (list value below) (1)	2 = No (list 2 below) (2)	3 = Don't know (list 3 below) (3)	4 = Prefer not to say (list 4 below) (4)					
1) Survey Respondent (1)	▼ 1 = Female (1 ... 5 = Prefer not to say (5)		▼ 0 = None (1 ... 10 = Prefer Not to Say (11)									▼ 1 = Yes (1 ... 4 = Prefer not to say (4)	▼ 1 = Yes (1 ... 4 = Prefer not to say (4)	▼ 1 = Yes (1 ... 4 = Prefer not to say (4)	▼ 1 = Working full time (30 hours per week or more) (1 ... 8 = Prefer not to say (8)	▼ 1 = Working full time (30 hours per week or more) (1 ... 8 = Prefer Not to Say (8)

HH2 **Interviewer:** Next, can you please tell me the number of adults and the number of children under 18 in your personal household (including yourself)? *[Do not skip instructions below.]*

INCLUDE anyone who is living or staying in your household for more than 2 months.

INCLUDE anyone else staying in your household who does not have another place to stay, even if they are there for 2 months or less.
 DO NOT INCLUDE people who have been living somewhere else for more than 2 months, like a college student living away or someone in the Armed Forces on deployment.

Number of adults (including yourself) (1) _____

Number of children (2) _____

HH3 Interviewer: Our next questions will ask about the adult(s) you listed.

[If listed more than 2 adults above say]: We will start with the older adult and then go to the youngest adult(s).

<p>2) What is this person's gender? <i>[Do not read answer choices. Only ask for clarification if needed.]</i></p>	<p>3) What is this person's age?</p>	<p><i>[If answered "yes" to #4 (personal household question), then ask] 5) What is the highest level of education this person has completed? [Do not read</i></p>	<p><i>[If answered "yes" to #4 (personal household question), then ask] 8) Can you please estimate this person's gross income in 2019 before taxes? [If participant mentions stay at home or question does not apply, say]: The next question is about gross income. You mentioned _____, just to confirm what was their income? A best guess is fine. Please include all income and exclude support from government programs.</i></p>	<p><i>[If answered "yes" to #4 (personal household question), then ask] 9) Can you please estimate this person's gross income last month before taxes? A best guess is fine. Please include all income and exclude support from government programs.</i></p>	<p>10) Is this person the primary earner? Primary earner is the highest earner in the household or person who earns the most. Again, a household may have more than one primary earner.</p>	<p><i>[If answered "yes" to #4 (personal household question), then ask: SKIP if they said they were unemployed in #7] 11) At any point since March 2020,</i></p>	<p><i>[If answered "yes" to #4 (personal household question), then ask: SKIP if they said they were unemployed in #7] 12) At any point since March 2020,</i></p>	<p>1) Who is Adult [#] in relation to you?</p>	<p>1a) <i>[If answered #5 or #6, then ask] Did you know this person well before you started living with them?</i></p>	<p><i>[If answered "yes" to #4 (personal household question), then ask] 6) What was this person's employment status in 2019? Please say what they did</i></p>	<p>4) Is this person part of your personal household?</p>	<p><i>[If answered "yes" to #4 (personal household question), then ask] 7) What was this person's employment status since March 2020? Please say what</i></p>
--	--------------------------------------	---	--	--	---	--	--	--	---	---	---	---

Adult #1 (1)	▼ 1 = Female (1 ... 5 = Prefer not to say (5)	▼ 0 = None (1 ... Answer 2 (12)													▼ 1 = Yes (1 ... 4 = Prefer not to say (4)	▼ 1 = Yes (1 ... 4 = Prefer not to say (4)	▼ 1) Spouse/Part ner (1 ... 6) Other (Please specify _____) (6)	▼ Yes (1 ... No (2)	▼ 1 = Working full time (30 hours per week or more) (1 ... 8 = Prefer Not to Say (8)	▼ 1 = Yes (1 ... 4 = Prefer Not to Say (4)	▼ 1 = Working full time (30 hours per week or more) (1 ... 8 = Prefer Not to Say (8)
Adult #2 (2)	▼ 1 = Female (1 ... 5 = Prefer not to say (5)	▼ 0 = None (1 ... Answer 2 (12)													▼ 1 = Yes (1 ... 4 = Prefer not to say (4)	▼ 1 = Yes (1 ... 4 = Prefer not to say (4)	▼ 1) Spouse/Part ner (1 ... 6) Other (Please specify _____) (6)	▼ Yes (1 ... No (2)	▼ 1 = Working full time (30 hours per week or more) (1 ... 8 = Prefer Not to Say (8)	▼ 1 = Yes (1 ... 4 = Prefer Not to Say (4)	▼ 1 = Working full time (30 hours per week or more) (1 ... 8 = Prefer Not to Say (8)

Adult #3 (3)	▼ 1 = Female (1 ... 5 = Prefer not to say (5))	▼ 0 = None (1 ... Answer 2 (12))													▼ 1 = Yes (1 ... 4 = Prefer not to say (4))	▼ 1 = Yes (1 ... 4 = Prefer not to say (4))	▼ 1) Spouse/Partner (1 ... 6) Other (Please specify _____) (6)	▼ Yes (1 ... No (2))	▼ 1 = Working full time (30 hours per week or more) (1 ... 8 = Prefer Not to Say (8))	▼ 1 = Yes (1 ... 4 = Prefer Not to Say (4))	▼ 1 = Working full time (30 hours per week or more) (1 ... 8 = Prefer Not to Say (8))
Adult #4 (4)	▼ 1 = Female (1 ... 5 = Prefer not to say (5))	▼ 0 = None (1 ... Answer 2 (12))													▼ 1 = Yes (1 ... 4 = Prefer not to say (4))	▼ 1 = Yes (1 ... 4 = Prefer not to say (4))	▼ 1) Spouse/Partner (1 ... 6) Other (Please specify _____) (6)	▼ Yes (1 ... No (2))	▼ 1 = Working full time (30 hours per week or more) (1 ... 8 = Prefer Not to Say (8))	▼ 1 = Yes (1 ... 4 = Prefer Not to Say (4))	▼ 1 = Working full time (30 hours per week or more) (1 ... 8 = Prefer Not to Say (8))

Adult #5 (5)	▼ 1 = Female (1 ... 5 = Prefer not to say (5))	▼ 0 = None (1 ... Answer 2 (12))													▼ 1 = Yes (1 ... 4 = Prefer not to say (4))	▼ 1 = Yes (1 ... 4 = Prefer not to say (4))	▼ 1) Spouse/Partner (1 ... 6) Other (Please specify _____) (6)	▼ Yes (1 ... No (2))	▼ 1 = Working full time (30 hours per week or more) (1 ... 8 = Prefer Not to Say (8))	▼ 1 = Yes (1 ... 4 = Prefer Not to Say (4))	▼ 1 = Working full time (30 hours per week or more) (1 ... 8 = Prefer Not to Say (8))
Adult #6 (6)	▼ 1 = Female (1 ... 5 = Prefer not to say (5))	▼ 0 = None (1 ... Answer 2 (12))													▼ 1 = Yes (1 ... 4 = Prefer not to say (4))	▼ 1 = Yes (1 ... 4 = Prefer not to say (4))	▼ 1) Spouse/Partner (1 ... 6) Other (Please specify _____) (6)	▼ Yes (1 ... No (2))	▼ 1 = Working full time (30 hours per week or more) (1 ... 8 = Prefer Not to Say (8))	▼ 1 = Yes (1 ... 4 = Prefer Not to Say (4))	▼ 1 = Working full time (30 hours per week or more) (1 ... 8 = Prefer Not to Say (8))

<p>Adult #7 (7)</p>	<p>▼ 1 = Female (1 ... 5 = Prefer not to say (5))</p>		<p>▼ 0 = None (1 ... Answer 2 (12))</p>											<p>▼ 1 = Yes (1 ... 4 = Prefer not to say (4))</p>	<p>▼ 1 = Yes (1 ... 4 = Prefer not to say (4))</p>	<p>▼ 1) Spouse/Partner (1 ... 6) Other (Please specify _____) (6)</p>	<p>▼ Yes (1 ... No (2))</p>	<p>▼ 1 = Working full time (30 hours per week or more) (1 ... 8 = Prefer Not to Say (8))</p>	<p>▼ 1 = Yes (1 ... 4 = Prefer Not to Say (4))</p>	<p>▼ 1 = Working full time (30 hours per week or more) (1 ... 8 = Prefer Not to Say (8))</p>
<p>Adult #8 (8)</p>	<p>▼ 1 = Female (1 ... 5 = Prefer not to say (5))</p>		<p>▼ 0 = None (1 ... Answer 2 (12))</p>										<p>▼ 1 = Yes (1 ... 4 = Prefer not to say (4))</p>	<p>▼ 1 = Yes (1 ... 4 = Prefer not to say (4))</p>	<p>▼ 1) Spouse/Partner (1 ... 6) Other (Please specify _____) (6)</p>	<p>▼ Yes (1 ... No (2))</p>	<p>▼ 1 = Working full time (30 hours per week or more) (1 ... 8 = Prefer Not to Say (8))</p>	<p>▼ 1 = Yes (1 ... 4 = Prefer Not to Say (4))</p>	<p>▼ 1 = Working full time (30 hours per week or more) (1 ... 8 = Prefer Not to Say (8))</p>	

Ad ult #9 (9)	▼ 1 = Female (1 ... 5 = Prefer not to say (5))		▼ 0 = None (1 ... Answer 2 (12))											▼ 1 = Yes (1 ... 4 = Prefer not to say (4))	▼ 1 = Yes (1 ... 4 = Prefer not to say (4))	▼ 1) Spouse/Partner (1 ... 6) Other (Please specify _____) (6)	▼ Yes (1 ... No (2))	▼ 1 = Working full time (30 hours per week or more) (1 ... 8 = Prefer Not to Say (8))	▼ 1 = Yes (1 ... 4 = Prefer Not to Say (4))	▼ 1 = Working full time (30 hours per week or more) (1 ... 8 = Prefer Not to Say (8))
Ad ult #10 (10)	▼ 1 = Female (1 ... 5 = Prefer not to say (5))		▼ 0 = None (1 ... Answer 2 (12))										▼ 1 = Yes (1 ... 4 = Prefer not to say (4))	▼ 1 = Yes (1 ... 4 = Prefer not to say (4))	▼ 1) Spouse/Partner (1 ... 6) Other (Please specify _____) (6)	▼ Yes (1 ... No (2))	▼ 1 = Working full time (30 hours per week or more) (1 ... 8 = Prefer Not to Say (8))	▼ 1 = Yes (1 ... 4 = Prefer Not to Say (4))	▼ 1 = Working full time (30 hours per week or more) (1 ... 8 = Prefer Not to Say (8))	

Adult #1 1 (11)	▼ 1 = Female (1 ... 5 = Prefer not to say (5))	▼ 0 = None (1 ... Answer 2 (12))													▼ 1 = Yes (1 ... 4 = Prefer not to say (4))	▼ 1 = Yes (1 ... 4 = Prefer not to say (4))	▼ 1) Spouse/Partner (1 ... 6) Other (Please specify _____) (6)	▼ Yes (1 ... No (2))	▼ 1 = Working full time (30 hours per week or more) (1 ... 8 = Prefer Not to Say (8))	▼ 1 = Yes (1 ... 4 = Prefer Not to Say (4))	▼ 1 = Working full time (30 hours per week or more) (1 ... 8 = Prefer Not to Say (8))
Adult #1 2 (12)	▼ 1 = Female (1 ... 5 = Prefer not to say (5))	▼ 0 = None (1 ... Answer 2 (12))													▼ 1 = Yes (1 ... 4 = Prefer not to say (4))	▼ 1 = Yes (1 ... 4 = Prefer not to say (4))	▼ 1) Spouse/Partner (1 ... 6) Other (Please specify _____) (6)	▼ Yes (1 ... No (2))	▼ 1 = Working full time (30 hours per week or more) (1 ... 8 = Prefer Not to Say (8))	▼ 1 = Yes (1 ... 4 = Prefer Not to Say (4))	▼ 1 = Working full time (30 hours per week or more) (1 ... 8 = Prefer Not to Say (8))

Adult #1 3 (13)	▼ 1 = Female (1 ... 5 = Prefer not to say (5))	▼ 0 = None (1 ... Answer 2 (12))													▼ 1 = Yes (1 ... 4 = Prefer not to say (4))	▼ 1 = Yes (1 ... 4 = Prefer not to say (4))	▼ 1) Spouse/Partner (1 ... 6) Other (Please specify _____) (6)	▼ Yes (1 ... No (2))	▼ 1 = Working full time (30 hours per week or more) (1 ... 8 = Prefer Not to Say (8))	▼ 1 = Yes (1 ... 4 = Prefer Not to Say (4))	▼ 1 = Working full time (30 hours per week or more) (1 ... 8 = Prefer Not to Say (8))
Adult #1 4 (14)	▼ 1 = Female (1 ... 5 = Prefer not to say (5))	▼ 0 = None (1 ... Answer 2 (12))													▼ 1 = Yes (1 ... 4 = Prefer not to say (4))	▼ 1 = Yes (1 ... 4 = Prefer not to say (4))	▼ 1) Spouse/Partner (1 ... 6) Other (Please specify _____) (6)	▼ Yes (1 ... No (2))	▼ 1 = Working full time (30 hours per week or more) (1 ... 8 = Prefer Not to Say (8))	▼ 1 = Yes (1 ... 4 = Prefer Not to Say (4))	▼ 1 = Working full time (30 hours per week or more) (1 ... 8 = Prefer Not to Say (8))

Child #12 (12)	▼ 1 = Female (1 ... 5 = Prefer not to say (5)	▼ 1 (1 ... 17 (17)	▼ A) Preschool (1 ... V) Prefer Not to Say (22)	▼ 1 = Yes (1 ... 4 = Prefer Not to Say (4)	▼ 1 = Yes (1 ... 4 = Prefer not to say (4)	▼ 1 (1 ... 12 (12)	▼ A) Yes (1 ... D) Prefer Not to Say (4)
Child #13 (13)	▼ 1 = Female (1 ... 5 = Prefer not to say (5)	▼ 1 (1 ... 17 (17)	▼ A) Preschool (1 ... V) Prefer Not to Say (22)	▼ 1 = Yes (1 ... 4 = Prefer Not to Say (4)	▼ 1 = Yes (1 ... 4 = Prefer not to say (4)	▼ 1 (1 ... 12 (12)	▼ A) Yes (1 ... D) Prefer Not to Say (4)
Child #14 (14)	▼ 1 = Female (1 ... 5 = Prefer not to say (5)	▼ 1 (1 ... 17 (17)	▼ A) Preschool (1 ... V) Prefer Not to Say (22)	▼ 1 = Yes (1 ... 4 = Prefer Not to Say (4)	▼ 1 = Yes (1 ... 4 = Prefer not to say (4)	▼ 1 (1 ... 12 (12)	▼ A) Yes (1 ... D) Prefer Not to Say (4)
Child #15 (15)	▼ 1 = Female (1 ... 5 = Prefer not to say (5)	▼ 1 (1 ... 17 (17)	▼ A) Preschool (1 ... V) Prefer Not to Say (22)	▼ 1 = Yes (1 ... 4 = Prefer Not to Say (4)	▼ 1 = Yes (1 ... 4 = Prefer not to say (4)	▼ 1 (1 ... 12 (12)	▼ A) Yes (1 ... D) Prefer Not to Say (4)

HH0 ENDING MODULE

Interviewer: Thank you. Now we will be moving to the next section.

End of Block: Household Roster

Demographics

D0.1 INTRODUCTION TO MODULE

Interviewer: In this next section, I will be asking you some basic demographic questions.

D1 What race or ethnicity do you consider yourself? You can say more than one.

[Let the participant self-identify without reading answer choices. Read limited categories if they don't answer in a way that is clear how to capture.]

- A) Black or African American (1) _____
- B) American Indigenous or Alaska Native (2) _____
- C) Asian or Asian American (3) _____
- D) Chicanx, Latinx, or Hispanic (4) _____
- E) Native Hawaiian or Pacific Islander (5) _____
- F) White (6) _____
- G) Other (please specify) (7) _____
- H) Don't Know (88)
- I) Prefer Not to Say (99)

D2 What is your marital status as of **now**?

[Read ALL answer choices.]

- A) Single (1)
- B) Legally Married (2)
- C) Living Together & Not Legally Married / Domestic Partnership / Free Union (3)
- D) Divorced (4)
- E) Separated (5)
- F) Widow(er) (6)
- G) Other (please specify) (8) _____
- H) Prefer Not to Say (9)

D3 What **was** your marital status **in 2019**?

[Read ALL answer choices.]

- A) Single (1)
- B) Legally Married (2)
- C) Living Together & Not Legally Married / Domestic Partnership / Free Union (3)
- D) Divorced (4)
- E) Separated (5)
- F) Widow(er) (6)
- G) Other (please specify) (8) _____
- H) Prefer Not to Say (9)

D4 I know you told me that you have [*# from HH Roster*] number of children under care **now**, can you tell how many children you had under your care **in 2019**?

▼ A) 0 (21) ... N) Prefer Not to Say (20)

D5 In what country were you born?

▼ Afghanistan (1) ... Zimbabwe (195)

Display This Question:

If In what country were you born? != United States of America

D6 How many years have you lived in the US?

[88 = Don't Know]

[99 = Prefer Not to Say]

D7 What language or languages do you primarily speak at home?

[Hold down "command" button on MAC ("control" on PC) keyboard to select more than one answer.]

English (1)
Spanish (47)
Mandarin (48)
Cantonese (82)
Tagalog (including Filipino) (49)
Vietnamese (50)
Arabic (51)
French (52)
Korean (53)
Russian (54)
German (55)
Haitian Creole (56)
Hindi (57)
Portuguese (58)
Italian (59)
Polish (60)
Urdu (61)
Yiddish (62)
Japanese (63)
Persian (including Farsi, Dari and Tajik) (64)
Gujarati (65)
Telugu (66)
Bengali (67)
Tai–Kadai (including Thai and Lao) (68)
Urdu (69)

Greek (70)

Punjabi (71)

Tamil (72)

Armenian (73)

Serbo-Croatian (including Bosnian, Croatian, Montenegrin, and Serbian) (74)

Hebrew (75)

Hmong (76)

Bantu Languages (including Swahili) (77)

Khmer (78)

Navajo (79)

Sign Language (83)

Other (2)

Don't Know (80)

Prefer Not to Say (81)

D0.2 **Interviewer:** I will now ask you more questions about your employment status.

D8 Were you working for pay last week?

A) Yes (1)

B) No (2)

C) Don't Know (3)

D) Prefer Not to Say (4)

Display This Question:

If Were you working for pay last week? = B) No

D9 What is the **main** reason you were not working for pay last week?

[Do not read answer choices. If participant says they are furloughed, mark A. If participant says more than one option, ask them what they did for most of the week.]

- A) Unemployed, laid off, or looking for work (1)
- B) Not working due to seasonal or contract work (2)
- C) Retired (3)
- D) Unable to work for health reasons or disabled (4)
- E) Taking care of house or family (5)
- F) Going to school (6)
- G) Working at job or business but not for pay (7)
- H) Other (8) _____
- I) Don't Know (9)
- J) Prefer Not to Say (10)

Display This Question:

If Were you working for pay last week? = B) No

D10 When was the last time you worked for pay at a job or business, even if it was only for a few days?

[Do not read answer choices.]

- A) Within the past 12 months (1)
- B) 1-5 years ago (2)
- C) Over 5 years ago (3)
- D) Never worked (4)
- E) Don't Know (5)

F) Prefer Not to Say (6)

D0.3 ENDING MODULE

Interviewer: Thank you. Now we will be moving onto the next section.

End of Block: Demographics

COVID and Safety Net Program Open-Ended Section

Administered from Aug. 14th -Jan 9th, 2021.

OE0 INTRODUCTION TO MODULE

Interviewer: The coronavirus pandemic or COVID-19 has created new challenges and heightened routine struggles for many families. It is important that we capture real life experiences, like yours, to provide meaningful recommendations for programs and policies. We created this space in the survey for you to speak openly about your experiences during the coronavirus pandemic, which we will refer to as the COVID-19 pandemic for the remainder of the survey. There are no right or wrong answers to these questions. Let's get started.

OE1 Please tell us what life has been like for you and your personal household. We want to understand what is most important to you. You might be thinking about food, housing, healthcare, work, childcare, school, or something else.

Please tell us about your experiences **since March 2020**.

OE2 There are government programs designed to help families in difficult times, like housing supports, CalFresh (food stamps), unemployment benefits, school meals, tax credits, and others. These are often called **safety net programs**.

Please tell us about your experiences with safety net programs **during the COVID-19 pandemic, since March 2020**.

- Probe on:
- Awareness
- Application
- Enrollment
- Getting benefits
- Other experiences

OE3 Thinking about your family's situation **right now**, what government programs or services would be most helpful to you **today**?

You can tell me about things that already exist or you can suggest new programs or services that would be helpful for your family.

Q826

Later we are going to ask you more specific questions about programs like CalFresh, WIC, EITC, etc.

Thinking about the past year, **both before and after COVID-19**, how did you and your personal household decide which safety net programs to participate in?

OE4

Were your experiences with safety net programs any different **in 2019**, before the COVID-19 pandemic?

Yes (4)

No (5)

Skip To: OE7 If Were your experiences with safety net programs any different in 2019, before the COVID-19 pandemi... = No

OE5 Can you share how your experiences were different **in 2019**?

Probe on: Awareness

Application

Enrollment

Getting benefits

Other issues

OE6

Thinking about your personal household safety net program participation and needs before the COVID-19 pandemic, what government programs or services **would have been** most helpful to you **in 2019**?

You can tell me about things that already exist or you can suggest new programs or services that **would have been** helpful for your family **in 2019**.

OE7 One of the safety net programs offered by the government is called the Earned Income Tax Credit or EITC. Please describe the EITC, if you know what it is.

OE8 *[Ask this question to everyone except for participants who say "I don't know"]*

Can you please tell me about you and your personal household's experience with the EITC? We will ask more about this program later, but right now I am interested in whether you have applied for and/or gotten EITC benefits and what that experience was like for you.

OE0 **Interviewer:** Thank you for sharing your thoughts. Now we will be moving onto the next section.

For the next sections, please keep in mind that they are all multiple choice questions. We ask that you respond with a single answer, using the appropriate letter if applicable. If you have any questions or concerns as to which answer to select, feel free to ask.

OE9 [*End time of Open Ended Section (hh:mm; 24-hour clock)*]

End of Block: Open-Ended

EITC

EITC0 INTRODUCTION TO MODULE

Interviewer: Now I will ask you questions about the Earned Income Tax Credit or EITC. You may or may not be familiar with it, that is okay. Even if you are not familiar with it, we still want to hear your thoughts.

To give more context, the United States federal Earned Income Tax Credit, EITC, or Earned Income credit is an annual refundable tax credit for some working individuals and couples, particularly those with children.

As a reminder, your information is confidential.

EITC1 Before I just mentioned the EITC, had you heard about it before?

- A) Yes (1)
- B) No (2)
- C) Don't Know (3)
- D) Prefer Not to Say (4)

Skip To: EITC0 If Before I just mentioned the EITC, had you heard about it before? != A) Yes

Display This Question:

If Before I just mentioned the EITC, had you heard about it before? = A) Yes

EITC2

How did you hear about the EITC?

[Do not read answer choices. Mark all that apply.]

- A) Social worker (1)
- B) Information on tax return paperwork (2)
- C) IRS communications/outreach (3)
- D) Tax prep assistance organization (please specify) (5) _____
- E) Other community or government organization (4)
- F) Friends or family (6)
- G) Employer (7)
- H) Other (please specify) (8) _____
- I) Don't Know (9)
- J) Prefer Not to Say (10)

EITC-S Do you think you were **ever** eligible for the EITC?

- A) Yes (1)
- B) No (2)
- C) Don't Know (3)
- D) Prefer Not to Say (4)

EITC3 Do you plan to file taxes for the **2020 tax year**? These would be taxes you plan to file during the first few months of 2021.

- A) Yes (1)
- B) No (2)
- C) Don't Know (3)
- D) Prefer Not to Say (4)

Skip To: EITC5 If Do you plan to file taxes for the 2020 tax year? These would be taxes you plan to file during the... != B) No
Skip To: EITC6 If Do you plan to file taxes for the 2020 tax year? These would be taxes you plan to file during the... = C) Don't Know

Skip To: EITC7 If Do you plan to file taxes for the 2020 tax year? These would be taxes you plan to file during the... = D) Prefer Not to Say

Display This Question:

If Do you plan to file taxes for the 2020 tax year? These would be taxes you plan to file during the... = A) Yes

EITC4 How do you plan to file taxes for the **2020 tax year**? Please mark all resources you plan to use.

[Do not read answer choices. Mark all that apply.]

- A) Person-to-person tax preparation service (could be online or in-person) (1)
- B) Online tax preparation program (e.g. TurboTax) (2)
- C) Help from family or friend(s) (4)
- D) Family members will file (5)
- E) Employer (7)
- F) File independently without assistance (13)
- G) Other (please specify) (9) _____
- H) Don't Know (10)
- I) Prefer Not to Say (11)

Display This Question:

If Do you plan to file taxes for the 2020 tax year? These would be taxes you plan to file during the... = B) No

EITC5 What are the reasons you do not plan to file taxes for the **2020 tax year**? Please say all the reasons.

[Do not read answer choices. Mark all that apply.]

- A) My income will be too low (1)
- B) Not required for non-income related reasons (e.g. disability status) (2)
- C) Too complicated to apply (3)
- D) Afraid of owing back money (4)
- E) Immigration/residency status (5)
- F) Other (please specify) (6) _____
- G) Don't Know (7)

H) Prefer Not to Say (8)

Display This Question:

If Do you think you were ever eligible for the EITC? = A) Yes

EITC6 Do you think you will be eligible for the EITC for the **2020 tax year**?

A) Yes (1)

B) No (2)

C) Don't Know (3)

D) Prefer Not to Say (4)

Display This Question:

If Do you think you will be eligible for the EITC for the 2020 tax year? = A) Yes

Q698 How did you learn that you will be eligible for the EITC for the **2020 tax year**?

[Do not read answer choices. Mark all that apply.]

A) Social worker (1)

B) Information on tax return paperwork (2)

C) IRS communications/outreach (10)

D) Tax prep assistance organization (please specify) (4) _____

E) Other community or government organization (3)

F) Friends or family (5)

G) Employer (6)

H) Other (please specify) (7) _____

I) Don't Know (8)

J) Prefer Not to Say (9)

EITC7 Did you file taxes for the **2019 tax year**? These would be the taxes you filed between January and July 2020.

- A) Yes (1)
- B) No (2)
- C) Don't Know (3)
- D) Prefer Not to Say (4)

Skip To: EITC11 If Did you file taxes for the 2019 tax year? These would be the taxes you filed between January and... = A) Yes

Skip To: EITC8 If Did you file taxes for the 2019 tax year? These would be the taxes you filed between January and... = B) No

Skip To: EITC17 If Did you file taxes for the 2019 tax year? These would be the taxes you filed between January and... = C) Don't Know

Skip To: EITC17 If Did you file taxes for the 2019 tax year? These would be the taxes you filed between January and... = D) Prefer Not to Say

EITC8 Do you plan to file taxes for the **2019 tax year**?

- A) Yes (1)
- B) No (2)
- C) Don't Know (3)
- D) Prefer Not to Say (4)

Skip To: EITC16 If Do you plan to file taxes for the 2019 tax year? = B) No

Skip To: EITC17 If Do you plan to file taxes for the 2019 tax year? = C) Don't Know

Skip To: EITC17 If Do you plan to file taxes for the 2019 tax year? = D) Prefer Not to Say

Skip To: EITC9 If Do you plan to file taxes for the 2019 tax year? = A) Yes

Display This Question:

If Do you plan to file taxes for the 2019 tax year? = A) Yes

EITC9 How do you plan to file taxes for the **2019 tax year**?

[Do not read answer choices. Mark all that apply.]

- A) Person-to-person tax preparation service (could be online or in-person) (1)
- B) Online tax preparation program (e.g. TurboTax) (2)
- C) Help from family or friend(s) (4)
- D) Family members will file (12)
- E) Employer (7)
- F) File independently without assistance (13)
- G) Other (please specify) (9) _____
- H) Don't Know (10)
- I) Prefer Not to Say (11)

Display This Question:

If Do you plan to file taxes for the 2019 tax year? = A) Yes

EITC10 When do you plan to file taxes for the **2019 tax year**?

- A) August 2020 (2)
- B) September 2020 (3)
- C) October 2020 (4)
- D) Other (please specify) (5) _____
- E) Don't Know (6)
- F) Prefer Not to Say (7)

Display This Question:

If Did you file taxes for the 2019 tax year? These would be the taxes you filed between January and... = A) Yes

EITC11 When did you file taxes for the **2019 tax year**?

- A) January 2020 (1)
- B) February 2020 (2)
- C) March 2020 (3)
- D) April 2020 (4)
- E) May 2020 (5)
- F) June 2020 (6)
- G) July 2020 (7)
- H) August 2020 (8)
- I) September 2020 (9)
- J) October 2020 (10)
- K) Other (please specify) (11) _____
- L) Don't Know (12)
- M) Prefer Not to Say (13)

Display This Question:

If Did you file taxes for the 2019 tax year? These would be the taxes you filed between January and... = A) Yes

EITC12 How did you file taxes for the **2019 tax year**? Please say all resources you used.

[Do not read answer choices. Mark all that apply.]

- A) Person-to-person tax preparation service (could be online or in-person) (1)
- B) Online tax preparation program (e.g. TurboTax) (12)
- C) Help from family or friend(s) (13)
- D) Family members will file (14)
- E) Employer (15)
- F) File independently without assistance (20)
- G) Other (please specify) (17) _____

H) Don't Know (18)

I) Prefer Not to Say (19)

Display This Question:

If How did you file taxes for the 2019 tax year? Please say all resources you used.[Do not read answ... = A) Person-to-person tax preparation service (could be online or in-person)

Or How did you file taxes for the 2019 tax year? Please say all resources you used.[Do not read answ... = B) Online tax preparation program (e.g. TurboTax)

EITC13 Which tax preparation organization or program did you use for the **2019 tax year**?

A) United Way (1)

B) Volunteer Income Tax Assistance (VITA) (2)

C) HR Block (3)

D) TurboTax (4)

E) Other (please specify) (5) _____

F) Don't Know (6)

G) Prefer Not to Say (7)

Skip To: EITC15 If Which tax preparation organization or program did you use for the 2019 tax year? = F) Don't Know

Skip To: EITC15 If Which tax preparation organization or program did you use for the 2019 tax year? = G) Prefer Not to Say

Display This Question:

If Which tax preparation organization or program did you use for the 2019 tax year? = A) United Way

Or Which tax preparation organization or program did you use for the 2019 tax year? = B) Volunteer Income Tax Assistance (VITA)

Or Which tax preparation organization or program did you use for the 2019 tax year? = C) HR Block

Or Which tax preparation organization or program did you use for the 2019 tax year? = D) TurboTax

Or Which tax preparation organization or program did you use for the 2019 tax year? = E) Other (please specify)

EITC14 How much did this tax preparation service cost?

A) Free (1)

B) Less than \$100 (2)

C) \$100-200 (3)

D) More than \$200 (4)

E) Don't Know (5)

F) Prefer to Not to Say (6)

Display This Question:

If Did you file taxes for the 2019 tax year? These would be the taxes you filed between January and... = A) Yes

EITC15 For the **2019 tax year**, how difficult or easy was it to prepare your taxes?

[Read answer choices.]

A) Very difficult (1)

B) A little difficult (2)

C) Not difficult nor easy (3)

D) A little easy (4)

E) Very easy (5)

F) N/A (please specify) (6) _____

G) Don't Know (7)

H) Prefer Not to Say (8)

Display This Question:

If Do you plan to file taxes for the 2019 tax year? = B) No

EITC16 What were the reasons you did not file taxes for the **2019 tax year**? Please say all the reasons.

[Do not read answer choices. Mark all that apply.]

- A) My income was too low (1)
- B) Not required for non-income related reasons (e.g. disability status) (2)
- C) Too complicated to apply (3)
- D) Afraid of owing back money (4)
- E) Immigration/residency status (5)
- F) Other (please specify) (6) _____
- G) Don't Know (7)
- H) Prefer Not to Say (8)

Display This Question:

If Do you think you were ever eligible for the EITC? = A) Yes

EITC17 Do you think you were eligible for the EITC for the **2019 tax year**?

- A) Yes (1)
- B) No (2)
- C) Don't know (3)
- D) Prefer not to say (4)

Display This Question:

If Do you think you were eligible for the EITC for the 2019 tax year? = A) Yes

EITC18 How did you learn that you may have been eligible for the EITC for the **2019 tax year**?

[Do not read answer choices. Mark all that apply.]

- A) Social worker (1)

- B) Information on tax return paperwork (2)
- C) IRS communications/outreach (10)
- D) Tax prep assistance organization (please specify) (4) _____
- E) Other community or government organization (3)
- F) Friends or family (5)
- G) Employer (6)
- H) Other (please specify) (7) _____
- I) Don't Know (8)
- J) Prefer Not to Say (9)

Display This Question:

If Do you think you were eligible for the EITC for the 2019 tax year? = B) No

Or Do you think you were ever eligible for the EITC? = B) No

EITC19 For what reasons do you think you **were not** eligible for the EITC for the **2019 tax year**? Please say all the reasons.

[Do not read answer choices. Mark all that apply.]

- A) Divorce, alimony, or child support (1)
- B) Didn't know if children qualified for EITC eligibility (2)
- C) Didn't know if income qualified for EITC eligibility (3)
- D) Didn't know if my tax filing status (i.e., marital status) qualified for EITC eligibility (4)
- E) I'm eligible for other federal programs and thought this disqualifies me from applying to the EITC (5)
- F) Didn't know if my citizenship or residency status qualified for EITC eligibility (6)
- G) Other (please specify) (7) _____
- H) Don't Know (8)
- I) Prefer Not to Say (9)

Display This Question:

If Did you file taxes for the 2019 tax year? These would be the taxes you filed between January and... = A) Yes

And Do you think you were eligible for the EITC for the 2019 tax year? = A) Yes

And If

Do you think you were ever eligible for the EITC? = A) Yes

EITC20 Did you file for the EITC for the **2019 tax year**?

- A) Yes (1)
- B) No (2)
- C) Don't Know (3)
- D) Prefer Not to Say (4)

Display This Question:

If Did you file taxes for the 2019 tax year? These would be the taxes you filed between January and... = A) Yes

And Did you file for the EITC for the 2019 tax year? = A) Yes

EITC21 For the **2019 tax year**, how difficult or easy was it to file for the EITC?

[Read answer choices.]

- A) Very difficult (1)
- B) A little difficult (2)
- C) Not difficult nor easy (3)
- D) A little easy (4)
- E) Very easy (5)
- F) N/A (please specify) (6) _____
- G) Don't Know (7)
- H) Prefer Not to Say (8)

Display This Question:

If For the 2019 tax year, how difficult or easy was it to file for the EITC? [Read answer choices.] = A) Very difficult

Or For the 2019 tax year, how difficult or easy was it to file for the EITC? [Read answer choices.] = B) A little difficult

EITC21a What challenges were there when you were filing for the EITC for the **2019 tax year**? Please say all the challenges.

[Do not read answer choices. Mark all that apply.]

- A) Hard to understand instructions (1)
- B) Hard to gather income sources (2)
- C) Hard to figure out filing status (eg. single, head of household, married filing jointly) (3)
- D) Hard to figure out number of dependents (4)
- E) Concerns about being audited (5)
- F) Other (please specify) (6) _____
- G) Don't Know (8)
- H) Prefer Not to Say (9)

Display This Question:
If Did you file taxes for the 2019 tax year? These would be the taxes you filed between January and... = A) Yes
And Did you file for the EITC for the 2019 tax year? = B) No

EITC22 What were the reasons you **did not file to receive the EITC** in the **2019 tax year**? Please say all the reasons.

[Do not read answer choices. Mark all that apply.]

- A) Didn't know about it (1)
- B) Too complicated to apply (2)
- C) Didn't want to participate in a government program (3)
- D) Didn't think I was eligible (4)
- E) Didn't want to be disqualified from other federal programs (5)
- F) Other (please specify) (6) _____
- G) Don't Know (7)
- H) Prefer Not to Say (8)

Display This Question:

If Did you file taxes for the 2019 tax year? These would be the taxes you filed between January and... = A) Yes

EITC23 Did you receive a **tax refund** for the **2019 tax year**?

- A) Yes (1)
- B) No (2)
- C) Don't Know (3)
- D) Prefer Not to Say (4)

Skip To: EITC30 If Did you receive a tax refund for the 2019 tax year? != A) Yes

Display This Question:

If Did you receive a tax refund for the 2019 tax year? = A) Yes

And Did you file for the EITC for the 2019 tax year? = A) Yes

EITC24 Did you receive an **EITC refund** for the **2019 tax year**?

- A) Yes (1)
- B) No (2)
- C) Don't Know (3)
- D) Prefer Not to Say (4)

Display This Question:

If Did you receive a tax refund for the 2019 tax year? = A) Yes

EITC25 Now I want you to think about how you intend or intended to spend your **2019 tax refund**. Often, the way we plan or hope to spend our money is **different** from how we actually spend it. If you have already spent your 2019 tax refund, please think about what you intended or planned to spend it on before you got the money.

Please say the **up to three expenses** you intend or intended to spend most of your 2019 tax refund on.

[Do not read answer choices. Mark all that apply.]

- A) Housing (mortgage/rent/shelter) (1)
- B) Utilities and fuels for rented/owned properties (14)
- C) Home-related repairs or improvements (construction, appliances, furnishings, etc.) (15)
- D) Clothing (16)
- E) Vehicle-related expenses (purchase/repair/rent/operational) (17)
- F) Health insurance and medical payments (18)
- G) Non-health insurance policies (19)
- H) Educational expenses (20)
- I) Entertainment expenses (trips/vacations/subscriptions, books, movies, etc.) (21)
- J) Food and beverages (22)
- K) Savings and investments (stocks, bonds, etc.) (23)

L) Other (please specify) (24) _____

M) Don't Know (12)

N) Prefer Not to Say (13)

EITC26 Did you already spend your tax refund for the **2019 tax year**?

A) Yes (1)

B) No (2)

C) Don't Know (3)

D) Prefer Not to Say (4)

Skip To: EITC29 If Did you already spend your tax refund for the 2019 tax year? != A) Yes

Display This Question:

If Did you already spend your tax refund for the 2019 tax year? = A) Yes

EITC27 About how much of your tax refund did you spend for the **2019 tax year**?

- A) All (1)
- B) More than half (2)
- C) Less than half (4)
- D) None (5)
- E) Don't Know (6)
- F) Prefer Not to Say (7)

Display This Question:

If Did you already spend your tax refund for the 2019 tax year? = A) Yes

EITC28 How did you spend your tax refund for the 2019 tax year? Please say up to three expenses you spent your 2019 tax refund on.

[Do not read answer choices. Mark all that apply.]

- A) Housing (mortgage/rent/shelter) (1)
- B) Utilities and fuels for rented/owned properties (14)
- C) Home-related repairs or improvements (construction, appliances, furnishings, etc.) (15)
- D) Clothing (16)
- E) Vehicle-related expenses (purchase/repair/rent/operational) (17)
- F) Health insurance and medical payments (18)
- G) Non-health insurance policies (19)
- H) Educational expenses (20)
- I) Entertainment expenses (trips/vacations/subscriptions, books, movies, etc.) (21)
- J) Food and beverages (22)
- K) Savings and investments (stocks, bonds, etc.) (23)
- L) Other (please specify) (24) _____

M) Don't Know (12)

N) Prefer Not to Say (13)

Display This Question:

If Did you file taxes for the 2019 tax year? These would be the taxes you filed between January and... = A) Yes

And Did you file for the EITC for the 2019 tax year? = A) Yes

And Did you receive an EITC refund for the 2019 tax year? = B) No

Or If

Did you file taxes for the 2019 tax year? These would be the taxes you filed between January and... = A) Yes

And Did you receive a tax refund for the 2019 tax year? = A) Yes

And Did you receive an EITC refund for the 2019 tax year? = B) No

EITC29 For what reasons do you think you **did not** receive the EITC for the **2019 tax year** even though you filed for it?

A) I was audited (1)

B) I filed taxes recently, but should receive it soon (2)

C) Other (please specify) (3) _____

D) Don't Know (4)

E) Prefer Not to Say (5)

EITC30 Did you file taxes for the **2018 tax year**? These would be the taxes you filed between January and July 2019.

A) Yes (1)

B) No (2)

C) Don't Know (3)

D) Prefer Not to Say (4)

Skip To: EITC31 If Did you file taxes for the 2018 tax year? These would be the taxes you filed between January and... = A) Yes

Skip To: EITC37 If Did you file taxes for the 2018 tax year? These would be the taxes you filed between January and... = B) No

Skip To: EITC38 If Did you file taxes for the 2018 tax year? These would be the taxes you filed between January and... = C) Don't Know

Skip To: EITC38 If Did you file taxes for the 2018 tax year? These would be the taxes you filed between January and... = D) Prefer Not to Say

EITC31 When did you file taxes for the **2018 tax year**?

- A) January 2019 (1)
- B) February 2019 (2)
- C) March 2019 (3)
- D) April 2019 (4)
- E) May 2019 (5)
- F) June 2019 (6)
- G) July 2019 (7)
- H) August 2019 (8)
- I) September 2019 (9)
- J) October 2019 (10)
- K) Other (please specify) (11) _____
- L) Don't Know (12)
- M) Prefer Not to Say (13)

EITC32 How did you file taxes for the **2018 tax year**?

[Do not read answer choices. Mark all that apply.]

- A) Person-to-person tax preparation service (could be online or in-person) (1)
- B) Online tax preparation program (e.g. TurboTax) (2)
- C) Help from family or friend(s) (12)
- D) Family members will file (13)
- E) Employer (7)
- F) File independently without assistance (3)
- G) Other (please specify) (9) _____
- H) Don't Know (10)

I) Prefer Not to Say (11)

Skip To: EITC33 If How did you file taxes for the 2018 tax year?[Do not read answer choices. Mark all that apply.] = A) Person-to-person tax preparation service (could be online or in-person)

Skip To: EITC33 If How did you file taxes for the 2018 tax year?[Do not read answer choices. Mark all that apply.] = B) Online tax preparation program (e.g. TurboTax)

Skip To: EITC38 If How did you file taxes for the 2018 tax year?[Do not read answer choices. Mark all that apply.] = H) Don't Know

Skip To: EITC38 If How did you file taxes for the 2018 tax year?[Do not read answer choices. Mark all that apply.] = I) Prefer Not to Say

Display This Question:

If How did you file taxes for the 2018 tax year?[Do not read answer choices. Mark all that apply.] = B) Online tax preparation program (e.g. TurboTax)

Or How did you file taxes for the 2018 tax year?[Do not read answer choices. Mark all that apply.] = A) Person-to-person tax preparation service (could be online or in-person)

EITC33 Which tax preparation organization or program did you use for the **2018 tax year**?

A) United Way (1)

B) Volunteer Income Tax Assistance (VITA) (2)

C) HR Block (3)

D) TurboTax (4)

E) Other (please specify) (5) _____

F) Don't Know (6)

G) Prefer Not to Say (7)

Skip To: EITC35 If Which tax preparation organization or program did you use for the 2018 tax year? = F) Don't Know

Skip To: EITC35 If Which tax preparation organization or program did you use for the 2018 tax year? = G) Prefer Not to Say

Display This Question:

If Which tax preparation organization or program did you use for the 2018 tax year? = A) United Way

Or Which tax preparation organization or program did you use for the 2018 tax year? = B) Volunteer Income Tax Assistance (VITA)

Or Which tax preparation organization or program did you use for the 2018 tax year? = C) HR Block

Or Which tax preparation organization or program did you use for the 2018 tax year? = D) TurboTax

Or Which tax preparation organization or program did you use for the 2018 tax year? = E) Other (please specify)

EITC34 How much did this tax preparation service cost?

- A) Free (1)
- B) Less than \$100 (2)
- C) \$100-200 (3)
- D) More than \$200 (4)
- E) Don't Know (5)
- F) Prefer to Not to Say (6)

EITC36 For the **2018 tax year**, how difficult or easy was it to prepare your taxes?

[Read answer choices.]

- A) Very difficult (1)
- B) A little difficult (2)
- C) Not difficult nor easy (3)
- D) A little easy (4)
- E) Very easy (5)
- F) N/A (please specify) (6) _____
- G) Don't Know (7)
- H) Prefer Not to Say (8)

Display This Question:

If Did you file taxes for the 2018 tax year? These would be the taxes you filed between January and... = B) No

EITC37 What were the reasons you did not file taxes for the **2018 tax year**? Please say all the reasons.

[Do not read answer choices. Mark all that apply.]

- A) My income was too low (1)
- B) Not required for non-income related reasons (e.g. disability status) (2)
- C) Too complicated to apply (3)
- D) Afraid of owing back money (4)
- E) Immigration/residency status (5)
- F) Other (please specify) (6) _____
- G) Don't Know (7)
- H) Prefer Not to Say (8)

Display This Question:

If Do you think you were ever eligible for the EITC? = A) Yes

EITC38 Did you think you were eligible for the EITC for the **2018 tax year**?

- A) Yes (1)
- B) No (2)
- C) Don't know (3)
- D) Prefer not to say (4)

Skip To: EITC39 If Did you think you were eligible for the EITC for the 2018 tax year? = A) Yes

Skip To: EITC40 If Did you think you were eligible for the EITC for the 2018 tax year? = B) No

Skip To: EITC41 If Did you think you were eligible for the EITC for the 2018 tax year? = C) Don't know

Skip To: EITC41 If Did you think you were eligible for the EITC for the 2018 tax year? = D) Prefer not to say

Display This Question:

If Did you think you were eligible for the EITC for the 2018 tax year? = A) Yes

EITC39 How did you learn that you may have been eligible for the EITC for the **2018 tax year**?

[Do not read answer choices. Mark all that apply]

- A) Social worker (1)
- B) Information on tax return paperwork (2)
- C) IRS communications/outreach (3)
- D) Tax prep assistance organization (please specify) (5) _____
- E) Other community or government organization (4)
- F) Friends or family (6)
- G) Employer (7)
- H) Other (please specify) (8) _____
- I) Don't Know (9)
- J) Prefer Not to Say (10)

Display This Question:

If Did you think you were eligible for the EITC for the 2018 tax year? = B) No

Or Do you think you were ever eligible for the EITC? = B) No

EITC40 For what reasons do you think you **were not** eligible for the EITC for the **2018 tax year**? Please say all the reasons.

[Do not read answer choices. Mark all that apply.]

- A) Divorce, alimony or child support (1)
- B) Didn't know if children qualified for EITC eligibility (2)
- C) Didn't know if income qualified for EITC eligibility (3)
- D) Didn't know if my tax filing status (i.e., marital status) qualified for EITC eligibility (4)
- E) I'm eligible for other federal programs and thought this disqualifies me from applying to the EITC (5)

F) Didn't know if my citizenship or residency status qualified for EITC eligibility (6)

G) Other (please specify) (7) _____

H) Don't Know (8)

I) Prefer Not to Say (9)

Display This Question:

If Did you file taxes for the 2018 tax year? These would be the taxes you filed between January and... = A) Yes

And Did you think you were eligible for the EITC for the 2018 tax year? = A) Yes

And If

Do you think you were ever eligible for the EITC? = A) Yes

EITC41 Did you file for the EITC for the **2018 tax year**?

A) Yes (1)

B) No (2)

C) Don't Know (3)

D) Prefer Not to Say (4)

Display This Question:

If Did you file taxes for the 2018 tax year? These would be the taxes you filed between January and... = A) Yes

And Did you file for the EITC for the 2018 tax year? = A) Yes

Q704 For the **2018 tax year**, how difficult or easy was it to file for the EITC?

[Read answer choices.]

A) Very difficult (1)

B) A little difficult (2)

C) Not difficult nor easy (3)

D) A little easy (4)

E) Very easy (5)

F) N/A (please specify) (6) _____

G) Don't Know (7)

H) Prefer Not to Say (8)

Display This Question:

If For the 2018 tax year, how difficult or easy was it to file for the EITC? [Read answer choices.] = A) Very difficult

Or For the 2018 tax year, how difficult or easy was it to file for the EITC? [Read answer choices.] = B) A little difficult

EITC42 What challenges were there when you were filing for the EITC for the **2018 tax year**? Please say all the challenges.

[Do not read answer choices. Mark all that apply.]

A) Hard to understand instructions (1)

B) Hard to gather income sources (2)

C) Hard to figure out filing status (eg. single, head of household, married filing jointly) (3)

D) Hard to figure out number of dependents (4)

E) Concerns about being audited (5)

F) Other (specify) (6) _____

G) Don't Know (8)

H) Prefer Not to Say (9)

Display This Question:

If Did you file for the EITC for the 2018 tax year? = B) No

EITC43 What were the reasons you did not file to receive the EITC in the **2018 tax year**? Please say all the reasons.

[Do not read answer choices. Mark all that apply.]

A) Didn't know about it (1)

B) Too complicated to apply (2)

C) Didn't want to participate in a government program (3)

D) Didn't think I was eligible (4)

E) Didn't want to be disqualified from other federal programs (5)

F) Other (please specify) (6) _____

G) Don't Know (7)

H) Prefer Not to Say (8)

Display This Question:

If Did you file taxes for the 2018 tax year? These would be the taxes you filed between January and... = A) Yes

EITC44 Did you receive a **tax refund** for the **2018 tax year**?

A) Yes (1)

B) No (2)

C) Don't Know (3)

D) Prefer Not to Say (4)

Display This Question:

If Did you receive a tax refund for the 2018 tax year? = A) Yes

And Do you think you were ever eligible for the EITC? = A) Yes

EITC45 Did you receive an **EITC refund** for the **2018 tax year**?

A) Yes (1)

B) No (2)

C) Don't Know (3)

D) Prefer Not to Say (4)

Display This Question:

If Did you receive a tax refund for the 2018 tax year? = A) Yes

EITC46

How did you spend your tax refund for the 2018 tax year? Please say the up to three expenses you spent your 2018 tax refund on.

[Do not read answer choices. Mark all that apply.]

- A) Housing (mortgage/rent/shelter) (1)
- B) Utilities and fuels for rented/owned properties (14)
- C) Home-related repairs or improvements (construction, appliances, furnishings, etc.) (15)
- D) Clothing (16)
- E) Vehicle-related expenses (purchase/repair/rent/operational) (17)
- F) Health insurance and medical payments (18)
- G) Non-health insurance policies (19)
- H) Educational expenses (20)
- I) Entertainment expenses (trips/vacations/subscriptions, books, movies, etc.) (21)
- J) Food and beverages (22)
- K) Savings and investments (stocks, bonds, etc.) (23)
- L) Other (please specify) (24) _____
- M) Don't Know (12)
- N) Prefer Not to Say (13)

Display This Question:
If Did you file for the EITC for the 2018 tax year? = A) Yes
And If
Did you receive a tax refund for the 2018 tax year? = B) No
Or Did you receive an EITC refund for the 2018 tax year? = B) No

EITC47 For what reasons do you think you **did not** receive the EITC for the **2018 tax year** even though you filed for it?

- A) I was audited (1)
- B) I filed taxes recently, but should receive it soon (2)
- C) Other (please specify) (3) _____

- D) Don't Know (4)
- E) Prefer not to say (5)

EITC48 Did you ever file taxes **before the 2018 tax year?**

- A) Yes (1)
- B) No (2)
- C) Don't Know (3)
- D) Prefer Not to Say (4)

EITC49 Have you heard about the federal Child Tax Credit before?

- A) Yes (1)
- B) No (2)
- C) Don't Know (3)
- D) Prefer Not to Say (4)

EITC0 **Interviewer:** The federal Child Tax Credit is a credit for families with children.

Display This Question:

If Have you heard about the federal Child Tax Credit before? = A) Yes

EITC50 How did you hear about the federal Child Tax Credit?

[Do not read answer choices. Mark all that apply.]

- A) Social worker (1)
- B) Information on tax return paperwork (2)
- C) IRS communications/outreach (3)
- D) Tax prep assistance organization (please specify) (5) _____
- E) Other community or government organization (4)
- F) Friends or family (6)

- G) Employer (7)
- H) Other (please specify) (8) _____
- I) Don't Know (9)
- J) Prefer Not to Say (10)

EITC0 **Interviewer:** Thank you for sharing your thoughts and experiences with the federal EITC and federal Child Tax Credit. Now we are going to shift to talking about the California Earned Income Tax Credit, or CalEITC. California provides a supplement to the federal EITC program. It is a tax credit for some working Californians.
EITC65 Have you heard about the California EITC before?

- A) Yes (1)
- B) No (2)
- C) Don't know (3)
- D) Prefer not to say (4)

Display This Question:

If Have you heard about the California EITC before? = A) Yes

EITC66 How did you hear about the CalEITC?

[Do not read answer choices. Mark all that apply.]

- A) Social worker (1)
- B) Information on tax return paperwork (2)
- C) IRS communications/outreach (3)
- D) Tax prep assistance organization (please specify) (5) _____
- E) Other community or government organization (4)
- F) Friends or family (6)
- G) Employer (7)
- H) Other (please specify) (8) _____
- I) Don't Know (9)

J) Prefer Not to Say (10)

EITC-SC Do you think you were **ever** eligible for the CalEITC?

A) Yes (1)

B) No (2)

C) Don't Know (3)

D) Prefer Not to Say (4)

Display This Question:

If Do you think you were ever eligible for the CalEITC? = A) Yes

EITC67 Will you be eligible for the CalEITC for the **2020 tax year**?

A) Yes (1)

B) No (2)

C) Don't know (3)

D) Prefer not to say (4)

Display This Question:

If Will you be eligible for the CalEITC for the 2020 tax year? = A) Yes

EITC68 How did you learn that you will be eligible for the CalEITC for the **2020 tax year**?

[Do not read answer choices. Mark all that apply.]

A) Social worker (1)

B) Information on tax return paperwork (2)

C) IRS communications/outreach (3)

D) Tax prep assistance organization (please specify) (5) _____

E) Other community or government organization (4)

F) Friends or family (6)

G) Employer (7)

H) Other (please specify) (8) _____

I) Don't Know (9)

J) Prefer Not to Say (10)

Display This Question:

If Do you think you were ever eligible for the CalEITC? = A) Yes

EITC69 Were you eligible for the CalEITC for the **2019 tax year**?

A) Yes (1)

B) No (2)

C) Don't know (3)

D) Prefer not to say (4)

Skip To: EITC74 If Were you eligible for the CalEITC for the 2019 tax year? = B) No

Display This Question:

If Were you eligible for the CalEITC for the 2019 tax year? = A) Yes

EITC70 How did you learn that you [were/will be] eligible for the CalEITC for the **2019 tax year**?

[Do not read answer choices. Mark all that apply.]

- A) Social worker (1)
- B) Information on tax return paperwork (2)
- C) IRS communications/outreach (3)
- D) Tax prep assistance organization (please specify) (5) _____
- E) Other community or government organization (4)
- F) Friends or family (6)
- G) Employer (7)
- H) Other (please specify) (8) _____
- I) Don't Know (9)
- J) Prefer Not to Say (10)

Display This Question:
If Did you file taxes for the 2019 tax year? These would be the taxes you filed between January and... = A) Yes
And Were you eligible for the CalEITC for the 2019 tax year? = A) Yes
And If
Do you think you were ever eligible for the CalEITC? = A) Yes

EITC71 Did you file for the CalEITC for the **2019 tax year**?

- A) Yes (1)
- B) No (2)
- C) Don't know (3)
- D) Prefer not to say (4)

Display This Question:
If Did you file for the CalEITC for the 2019 tax year? = A) Yes

EITC72 Did you receive the CalEITC refund for the **2019 tax year**?

- A) Yes (1)
- B) No (2)
- C) Don't know (3)
- D) Prefer not to say (4)

Display This Question:

If Did you file for the CalEITC for the 2019 tax year? = A) Yes

And Did you receive the CalEITC refund for the 2019 tax year? = B) No

EITC73 Why do you think you **did not** receive the CalEITC for the **2019 tax year** even though you filed for it?

[Do not read answer choices.]

- A) I was audited (1)
- B) Filed taxes recently, but should receive it soon (2)
- C) Filing status made me ineligible (3)
- D) Not required to file taxes (4)
- E) Other (please specify) (5) _____
- F) Don't Know (6)
- G) Prefer not to say (7)

Display This Question:

If Were you eligible for the CalEITC for the 2019 tax year? = B) No

Or Do you think you were ever eligible for the CalEITC? = B) No

EITC74 For what reasons do you think you **were not** eligible for the CalEITC for the **2019 tax year**? Please say all the reasons.

[Do not read answer choices. Mark all that apply.]

- A) Divorce, alimony or child support (1)

- B) Didn't know if children qualified for EITC eligibility (2)
- C) Didn't know if income qualified for EITC eligibility (3)
- D) Didn't know if my tax filing status (i.e., marital status) qualified for EITC eligibility (4)
- E) I'm eligible for other federal programs and thought this disqualifies me from applying to the EITC (5)
- F) Didn't know if my citizenship or residency status qualified for EITC eligibility (6)
- G) Other (please specify) (7) _____
- H) Don't Know (8)
- I) Prefer Not to Say (9)

Display This Question:

If Do you think you were ever eligible for the CalEITC? = A) Yes

EITC75 Were you eligible for the CalEITC for the **2018 tax year**?

- A) Yes (1)
- B) No (2)
- C) Don't know (3)
- D) Prefer not to say (4)

Display This Question:

If Were you eligible for the CalEITC for the 2018 tax year? = A) Yes

EITC76 How did you learn that you were eligible for the CalEITC for the **2018 tax year**?

[Do not read answer choices. Mark all that apply.]

- A) Social worker (1)
- B) Information on tax return paperwork (2)
- C) IRS communications/outreach (3)
- D) Tax prep assistance organization (please specify) (5) _____
- E) Other community or government organization (4)

F) Friends or family (6)

G) Employer (7)

H) Other (please specify) (8) _____

I) Don't Know (9)

J) Prefer Not to Say (10)

Display This Question:

If Did you file taxes for the 2018 tax year? These would be the taxes you filed between January and... = A) Yes

And Were you eligible for the CalEITC for the 2018 tax year? = A) Yes

And If

Do you think you were ever eligible for the CalEITC? = A) Yes

EITC77 Did you file for the CalEITC for the **2018 tax year?**

A) Yes (1)

B) No (2)

C) Don't know (3)

D) Prefer not to say (4)

Display This Question:

If Did you file for the CalEITC for the 2018 tax year? = A) Yes

EITC78 Did you receive the CalEITC refund for the **2018 tax year?**

A) Yes (1)

B) No (2)

C) Don't know (3)

D) Prefer not to say (4)

Display This Question:

If Did you file for the CalEITC for the 2018 tax year? = A) Yes

And Did you receive the CalEITC refund for the 2018 tax year? = B) No

EITC79 Why do you think you **did not** receive the CalEITC for the **2018 tax year** even though you filed for it?

[Do not read answer choices. Mark all that apply.]

- A) I was audited (1)
- B) Filed taxes recently, but should receive it soon (2)
- C) Filing status made me ineligible (3)
- D) Not required to file taxes (4)
- E) Other (please specify) (5) _____
- F) Don't Know (6)
- G) Prefer not to say (7)

Display This Question:

If Were you eligible for the CalEITC for the 2018 tax year? = B) No

Or Do you think you were ever eligible for the CalEITC? = B) No

EITC80 For what reasons do you think you **were not** eligible for the CalEITC for the **2018 tax year**? Please say all the reasons.

[Do not read answer choices. Mark all that apply.]

- A) Divorce, alimony or child support (1)
- B) Didn't know if children qualified for EITC eligibility (2)
- C) Didn't know if income qualified for EITC eligibility (3)
- D) Didn't know if my tax filing status (i.e., marital status) qualified for EITC eligibility (4)
- E) I'm eligible for other federal programs and thought this disqualifies me from applying to the EITC (5)
- F) Didn't know if my citizenship or residency status qualified for EITC eligibility (6)
- G) Other (please specify) (7) _____
- H) Don't Know (8)

I) Prefer Not to Say (9)

EITC81 Have you heard about the Young Child Tax Credit before?

A) Yes (1)

B) No (2)

C) Don't know (3)

D) Prefer not to say (4)

EITC0 **Interviewer:** The California Young Child Tax Credit is a tax credit for families with children under the age of six.

Display This Question:

If Have you heard about the Young Child Tax Credit before? = A) Yes

EITC82 How did you hear about the Young Child Tax Credit?

[Do not read answer choices. Mark all that apply.]

A) Social worker (1)

B) Information on tax return paperwork (2)

C) IRS communications/outreach (3)

D) Tax prep assistance organization (please specify) (5)

E) Other community or government organization (4)

F) Friends or family (6)

G) Employer (7)

H) Other (please specify) (8) _____

I) Don't Know (9)

J) Prefer Not to Say (10)

Display This Question:

If Do you think you were ever eligible for the EITC? = A) Yes

Or Do you think you were ever eligible for the CalEITC? = A) Yes

EITC90 The EITC is a once a year lump-sum tax refund. That means it comes as 1 check once during the year. How satisfied are you with the EITC being a lump-sum payment?

[READ ALL ANSWER CHOICES]

- A) Very Dissatisfied (1)
- B) Dissatisfied (2)
- C) Unsure (3)
- D) Satisfied (4)
- E) Very Satisfied (5)
- F) Don't Know (6)
- G) Prefer Not to Say (7)

Display This Question:

If The EITC is a once a year lump-sum tax refund. That means it comes as 1 check once during the yea... = A) Very Dissatisfied

Or The EITC is a once a year lump-sum tax refund. That means it comes as 1 check once during the yea... = B) Dissatisfied

EITC91 Why do you feel dissatisfied about the EITC as a lump-sum refund?

[READ ALL ANSWER CHOICES]

- A) Spent money too quickly (1)
- B) Needed more money later in the year (2)
- C) Other (please specify) (3) _____
- D) Don't Know (4)
- E) Prefer Not to Say (5)

Display This Question:

If The EITC is a once a year lump-sum tax refund. That means it comes as 1 check once during the yea... = A) Very Dissatisfied

Or The EITC is a once a year lump-sum tax refund. That means it comes as 1 check once during the yea... = B) Dissatisfied

EITC92 Some people have suggested that getting smaller EITC payments more often would be better than getting one lump sum each year, as happens now.

How many EITC payments each year do you think would be best? Remember, the total amount of money you would get for the year would not change, just how often you receive the payments.

- A) Once a month (1)
- B) Twice a year (6)
- C) Three times a year (7)
- D) Four times a year (2)
- E) Other (please specify) (3) _____
- F) Don't Know (4)
- G) Prefer Not to Say (5)

Display This Question:
If The EITC is a once a year lump-sum tax refund. That means it comes as 1 check once during the yea... = D) Satisfied
Or The EITC is a once a year lump-sum tax refund. That means it comes as 1 check once during the yea... = E) Very Satisfied

EITC93 Why do you feel satisfied about the EITC as a lump-sum refund?

[READ ALL ANSWER CHOICES]

- A) Allows for big purchases (1)
- B) Flexibility to spend how and when I want to (2)
- C) Invest with it (3)
- D) Other (please specify) (4) _____
- E) Don't Know (5)
- F) Prefer Not to Say (6)

EITC0 ENDING MODULE

Interviewer: Thank you. Now we will be moving onto the next section

End of Block: EITC

Tax Form Data

TF0.1 INTRODUCTION TO MODULE

Interviewer: The next set of questions is about your history of filing taxes. Providing a few details from your tax returns will help us understand why some people do or do not get the EITC. Again, this information will remain confidential.

Display This Question:

If Did you ever file taxes before the 2018 tax year? = A) Yes

And Did you file taxes for the 2019 tax year? These would be the taxes you filed between January and... = B) No

And Did you file taxes for the 2018 tax year? These would be the taxes you filed between January and... = B) No

TF1 When was the **most recent** tax year for which you filed taxes?

- A) (1) _____
- B) Never filed (4)
- C) Don't Know (5)
- D) Prefer Not to Say (6)

TF2 Were you aware that the tax filing deadline was extended to **July 15th for the 2019 tax year**?

- A) Yes (1)
- B) No (4)
- C) Don't know (5)
- D) Prefer not to say (6)

Display This Question:

If Did you file taxes for the 2019 tax year? These would be the taxes you filed between January and... = A) Yes

Or If

Did you file taxes for the 2018 tax year? These would be the taxes you filed between January and... = A) Yes

TF0.2 **Interviewer:** Now we are going to ask you specific questions about your 2018 and 2019 tax returns.

End of Block: Tax Form Data

Start of Block: Tax Form Data 2019

TF19.0 **Interviewer:** We are going to start with your federal tax return for the 2019 tax year.

TF19.1 Do you have your **2019 federal tax return** with you?

[If participant answers no ask]: Are you able to get it now?

A) Yes (1)

B) No (4)

C) Don't Know (5)

D) Prefer Not to Say (6)

Skip To: TF19.2 If Do you have your 2019 federal tax return with you?[If participant answers no ask]: Are you able t... = A) Yes

Skip To: TF19.0.2 If Do you have your 2019 federal tax return with you?[If participant answers no ask]: Are you able t... != A) Yes

TF19.2 For the **2019 tax year**, what was your tax filing status?
This should be on **the first line on the first page of Form 1040**.

- A) Single (1)
- B) Married Filing Jointly (4)
- C) Married Filing Separately (5)
- D) Head of Household (6)
- E) Qualifying Widow/Widower (7)
- F) Don't know (8)
- G) Prefer Not to Say (9)

TF19.3 For the **2019 tax year**, how many dependents did you claim?

This should be in **the middle of the first page of Form 1040**.

- A) 0 (1)
- B) 1 (4)
- C) 2 (5)
- D) 3 (6)
- E) 4 (7)
- F) More than 4 (8)
- G) Don't Know (9)
- H) Prefer Not to Say (10)

Skip To: TF19.5 If For the 2019 tax year, how many dependents did you claim? This should be in the middle of the fir... = G) Don't Know

Skip To: TF19.5 If For the 2019 tax year, how many dependents did you claim? This should be in the middle of the fir... = H) Prefer Not to Say

Display This Question:

If For the 2019 tax year, how many dependents did you claim? This should be in the middle of the fir... = B) 1

Or For the 2019 tax year, how many dependents did you claim? This should be in the middle of the fir... = C) 2

Or For the 2019 tax year, how many dependents did you claim? This should be in the middle of the fir... = D) 3

Or For the 2019 tax year, how many dependents did you claim? This should be in the middle of the fir... = E) 4

Or For the 2019 tax year, how many dependents did you claim? This should be in the middle of the fir... = F) More than 4

TF 19.4 How many of the dependents listed were under age 9?

A) 0 (1)

B) 1 (4)

C) 2 (5)

D) 3 (6)

E) 4 (7)

F) More than 4 (8)

G) Don't Know (9)

H) Prefer Not to Say (10)

TF19.5 What was your adjusted gross income in **2019**?

This can be found in **box 8b** on **Form 1040**.

\$ (1) _____

888 = Don't Know (5)

999 = Prefer Not to Say (4)

TF19.6 Did you receive the federal EITC (or EIC) in **2019**?

This can be found in **box 18a** on **Form 1040**.

A) Yes (1)

B) No (4)

- C) Don't Know (5)
- D) Prefer Not to Say (6)

Skip To: TF19.7 If Did you receive the federal EITC (or EIC) in 2019? This can be found in box 18a on Form 1040. = A) Yes
Skip To: TF19.8 If Did you receive the federal EITC (or EIC) in 2019? This can be found in box 18a on Form 1040. != A) Yes

TF19.7 Can you please tell me the number in **box 18a**?

\$ (1) _____

- 888 = Don't Know (5)
- 999 = Prefer Not to Say (4)

TF19.8 Did you receive the federal child tax credit **in 2019**?

This can be found in **box 13a** on **Form 1040**.

- A) Yes (1)
- B) No (4)
- C) Don't Know (5)
- D) Prefer Not to Say (6)

Skip To: TF19.9 If Did you receive the federal child tax credit in 2019? This can be found in box 13a on Form 1040. = A) Yes
Skip To: TF19.0.2 If Did you receive the federal child tax credit in 2019? This can be found in box 13a on Form 1040. != A) Yes

TF19.9 Can you please tell me the number in **box 13a**?

\$ (1) _____

- 888 = Don't Know (5)
- 999 = Prefer Not to Say (4)

TF19.0.2 **Interviewer:** Now we will be asking about your 2019 California state tax return.

TF19.10 Do you have your 2019 CA state tax return with you?

[If participant answers no ask]: Are you able to get it now?

- A) Yes (1)
- B) No (4)
- C) Don't know (5)
- D) Prefer Not to Say (6)

Skip To: TF19.11 If Do you have your 2019 CA state tax return with you?[If participant answers no ask]: Are you able t... = A) Yes

Skip To: End of Block If Do you have your 2019 CA state tax return with you?[If participant answers no ask]: Are you able t... != A) Yes

TF19.11 Did you receive the CA EITC (or EIC) in 2019?

This can be found in **box 75 on Form 540 of CA tax return.**

- A) Yes (1)
- B) No (4)
- C) Don't Know (5)
- D) Prefer Not to Say (6)

Skip To: TF19.12 If Did you receive the CA EITC (or EIC) in 2019? This can be found in box 75 on Form 540 of CA tax r... = A) Yes

Skip To: TF19.13 If Did you receive the CA EITC (or EIC) in 2019? This can be found in box 75 on Form 540 of CA tax r... != A) Yes

TF19.12 Can you please tell me the number in **box 75**?

\$ (1) _____

888 = Don't Know (5)

999 = Prefer Not to Say (4)

TF19.13 Did you receive the Young Child Tax Credit in 2019?

This can be found in **box 76 on Form 540 of CA tax return.**

A) Yes (1)

B) No (4)

C) Don't Know (5)

D) Prefer Not to Say (6)

Skip To: TF19.14 If Did you receive the Young Child Tax Credit in 2019? This can be found in box 76 on Form 540 of CA... = A) Yes

Skip To: End of Block If Did you receive the Young Child Tax Credit in 2019? This can be found in box 76 on Form 540 of CA... != A) Yes

TF19.14 Can you please tell me the number in **box 76**?

\$ (1) _____

888 = Don't Know (5)

999 = Prefer Not to Say (4)

End of Block: Tax Form Data 2019

Start of Block: Tax Form Data 2018

=TF18.0.1 **Interviewer:** Now I will ask you about your federal tax return for the 2018 tax year.

TF18.1 Do you have your **2018 federal tax return** with you?

[If participant answers no ask]: Are you able to get it now?

A) Yes (1)

B) No (4)

C) Don't Know (5)

D) Prefer Not to Say (6)

Skip To: TF18.2 If Do you have your 2018 federal tax return with you?[If participant answers no ask]: Are you able t... = A) Yes

Skip To: TF18.10 If Do you have your 2018 federal tax return with you?[If participant answers no ask]: Are you able t... != A) Yes

TF18.2 For the **2018 tax year**, what was your tax filing status?

This should be on the **first line on the first page** of **Form 1040**.

- A) Single (1)
- B) Married Filing Jointly (4)
- C) Married Filing Separately (5)
- D) Head of Household (6)
- E) Qualifying Widow/Widower (7)
- F) Don't Know (8)
- G) Prefer Not to Say (9)

TF18.3 For the **2018 tax year**, how many dependents did you claim?

This should be in **the middle of the first page** of **Form 1040**.

- A) 0 (1)
- B) 1 (4)
- C) 2 (5)
- D) 3 (6)
- E) 4 (7)
- F) More than 4 (8)
- G) Don't Know (9)
- H) Prefer Not to Say (10)

Display This Question:

If For the 2018 tax year, how many dependents did you claim? This should be in the middle of the fir... = B) 1
Or For the 2018 tax year, how many dependents did you claim? This should be in the middle of the fir... = C) 2
Or For the 2018 tax year, how many dependents did you claim? This should be in the middle of the fir... = D) 3
Or For the 2018 tax year, how many dependents did you claim? This should be in the middle of the fir... = E) 4

Or For the 2018 tax year, how many dependents did you claim? This should be in the middle of the fir... = F) More than 4

TF 18.4 How many of the dependents listed were under age 9?

- A) 0 (1)
- B) 1 (4)
- C) 2 (5)
- D) 3 (6)
- E) 4 (7)
- F) More than 4 (8)
- G) Don't Know (9)
- H) Prefer Not to Say (10)

TF18.5 What was your adjusted gross income in **2018**?

This can be found in **box 7** on **Form 1040**.

\$ (1) _____

888 = Don't Know (17)

999 = Prefer Not to Say (4)

TF18.6 Did you receive the federal EITC (or EIC) in **2018**?

This can be found in **box 17a** on **Form 1040**.

- A) Yes (1)
- B) No (4)
- C) Don't Know (5)
- D) Prefer Not to Say (6)

Skip To: TF18.7 If Did you receive the federal EITC (or EIC) in 2018? This can be found in box 17a on Form 1040. = A) Yes

Skip To: TF18.8 If Did you receive the federal EITC (or EIC) in 2018? This can be found in box 17a on Form 1040. != A) Yes

TF18.7 Can you please tell me the number in **box 17a**?

\$ (1) _____

888 = Don't Know (5)

999 = Prefer Not to Say (4)

TF18.8 Did you receive the federal child tax credit in **2018**?

This can be found in **box 12a** on **Form 1040**.

A) Yes (1)

B) No (4)

C) Don't Know (5)

D) Prefer Not to Say (6)

Skip To: TF18.9 If Did you receive the federal child tax credit in 2018? This can be found in box 12a on Form 1040. = A) Yes

Skip To: TF18.10 If Did you receive the federal child tax credit in 2018? This can be found in box 12a on Form 1040. != A) Yes

TF18.9 Can you please tell me the number in **box 12a**?

\$ (1) _____

888 = Don't Know (5)

999 = Prefer Not to Say (4)

TF18.10 **Interviewer:** Now I will be asking you about your 2018 California state tax return.

TF18.11 Do you have your **2018 CA state tax return** with you?

[If participant answers no ask]: Are you able to get them now?

- A) Yes (1)
- B) No (4)
- C) Don't Know (5)
- D) Prefer Not to Say (6)

Skip To: TF18.12 If Do you have your 2018 CA state tax return with you?[If participant answers no ask]: Are you able... = A) Yes

Skip To: TF18.0.2 If Do you have your 2018 CA state tax return with you?[If participant answers no ask]: Are you able... != A) Yes

TF18.12 Did you receive the CA EITC (or EIC) in **2018**?

This can be found in **box 75 on Form 540 of CA tax return**.

- A) Yes (1)
- B) No (4)
- C) Don't Know (5)
- D) Prefer Not to Say (6)

Display This Question:

If Did you receive the CA EITC (or EIC) in 2018? This can be found in box 75 on Form 540 of CA tax r... = A) Yes

TF18.13 Can you please tell me the number in **box 75**?

\$ (1) _____

- 888 = Don't Know (5)
- 999= Prefer Not to Say (4)

TF18.0.2 **ENDING MODULE**

Interviewer: Thank you. Now we will be moving on to the next section.

End of Block: Tax Form Data 2018

Updated Safety Net Programs

SNP1 I am going to read you a list of programs. Before I read the list, I will share my screen to show you the answer choices [*Show Response Card #1*]. Let me know when you see them on the screen. For each program, please let me know if you or anyone in your personal household:

Was already receiving assistance from this program **before** the COVID-19 pandemic started and is **still receiving assistance**

Was receiving assistance from this program **before** the COVID-19 pandemic started, **but is no longer receiving assistance**

Started receiving assistance from this program since the COVID-19 pandemic started

Applied or asked for but has not received assistance from this program since the COVID-19 pandemic started

Has not received nor applied for assistance from this program since the COVID-19 pandemic started You may or may not be familiar with some of the programs or all of them, that is okay. Let's get started with the first program.

[Refer to script for giving program definitions.]

	1. Yes, my household was already receiving assistance from this program before the COVID-19 pandemic started and is still receiving assistance (1)	2. Yes, my household was receiving assistance from this program before the COVID-19 pandemic started, but is no longer receiving assistance (5)	3. Yes, my household started receiving assistance from this program since the COVID-19 pandemic started (2)	4. My household applied or asked for but has not received assistance from this program since the COVID-19 pandemic started (3)	5. No, my household has not received nor applied for assistance from this program since the COVID-19 pandemic started (4)
Any kind of government support for healthcare (MediCal, CHIP, Covered California) (1)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
CalFresh (also known as the Supplemental Nutrition Assistance Program or SNAP, previously known as food stamps) (2)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Pandemic EBT [Skip Column 1 & 2] (9)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

The Special Supplemental Nutrition Program for Women, Infants, and Children (WIC) (4)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Food pantry, church, or other charitable food program (11)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
CaWORKS (also known as Temporary Assistance for Needy Families or TANF) (5)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Unemployment Insurance (6)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Stimulus Check [Skip Column 1 & 2] (7)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Supplemental
Security
Income (SSI) /
Social Security
Disability
Insurance
(SSDI) (8)

Display This Question:

- If I am going to read you a list of programs. Before I read the list, I will share my screen to show... = Any kind of government support for healthcare (MediCal, CHIP, Covered California) [1. Yes, my household was already receiving assistance from this program before the COVID-19 pandemic started and is still receiving assistance]*
- Or I am going to read you a list of programs. Before I read the list, I will share my screen to show... = Any kind of government support for healthcare (MediCal, CHIP, Covered California) [2. Yes, my household was receiving assistance from this program before the COVID-19 pandemic started, but is no longer receiving assistance]*
- Or I am going to read you a list of programs. Before I read the list, I will share my screen to show... = Any kind of government support for healthcare (MediCal, CHIP, Covered California) [3. Yes, my household started receiving assistance from this program since the COVID-19 pandemic started]*
- Or I am going to read you a list of programs. Before I read the list, I will share my screen to show... = Any kind of government support for healthcare (MediCal, CHIP, Covered California) [4. My household applied or asked for but has not received assistance from this program since the COVID-19 pandemic started]*
- Or I am going to read you a list of programs. Before I read the list, I will share my screen to show... = Any kind of government support for healthcare (MediCal, CHIP, Covered California) [5. No, my household has not received nor applied for assistance from this program since the COVID-19 pandemic started]*

SNP0.1 Next, I will be asking some follow-up questions about each program. I'll start by asking about government support for healthcare (MediCal, CHIP, Covered California).

Display This Question:

- If I am going to read you a list of programs. Before I read the list, I will share my screen to show... = Any kind of government support for healthcare (MediCal, CHIP, Covered California) [1. Yes, my household was already receiving assistance from this program before the COVID-19 pandemic started and is still receiving assistance]*
- Or I am going to read you a list of programs. Before I read the list, I will share my screen to show... = Any kind of government support for healthcare (MediCal, CHIP, Covered California) [2. Yes, my household was receiving assistance from this program before the COVID-19 pandemic started, but is no longer receiving assistance]*
- Or I am going to read you a list of programs. Before I read the list, I will share my screen to show... = Any kind of government support for healthcare (MediCal, CHIP, Covered California) [3. Yes, my household started receiving assistance from this program since the COVID-19 pandemic started]*
- Or I am going to read you a list of programs. Before I read the list, I will share my screen to show... = Any kind of government support for healthcare (MediCal, CHIP, Covered California) [4. My household applied or asked for but has not received assistance from this program since the COVID-19 pandemic started]*

SNP2 Thinking about the last time you **applied** for any kind of government support for healthcare (MediCal, CHIP, Covered California), how easy or hard was the application process?

- A) Very Easy (1)
- B) Easy (4)
- C) Hard (5)
- D) Very Hard (6)
- E) Don't Know (7)
- F) Prefer Not to Say (8)

Display This Question:

If I am going to read you a list of programs. Before I read the list, I will share my screen to show... = Any kind of government support for healthcare (MediCal, CHIP, Covered California) [2. Yes, my household was receiving assistance from this program before the COVID-19 pandemic started, but is no longer receiving assistance]

SNP3 What are the main reasons you or anyone in your personal household **were receiving assistance from** any kind of government support for healthcare (MediCal, CHIP, Covered California) **before the COVID-19 pandemic started, but are no longer receiving assistance?**

[Do not read answer choices. After they respond, ask: "Are there are any other reasons why you were participating in any kind of government support for healthcare before the COVID-19 pandemic started, but are no long receiving assistance?"]

- A) No longer eligible (1)
- B) Administrative error (5)
- C) Other (please specify) (2) _____
- D) Don't Know (3)
- E) Prefer Not to Say (4)

Display This Question:

If I am going to read you a list of programs. Before I read the list, I will share my screen to show... = Any kind of government support for healthcare (MediCal, CHIP, Covered California) [3. Yes, my household started receiving assistance from this program since the COVID-19 pandemic started]

SNP4 What are the **main** reasons you or anyone in your personal household **did not participate** in any kind of government support for healthcare (MediCal, CHIP, Covered California) **before the COVID-19 pandemic started?**

[Do not read answer choices. After they respond, ask: "Are there are any other reasons why you did not participate in any kind of government support for healthcare before the COVID-19 pandemic started?"]

- A) Too difficult to apply (1)
- B) Did not need the benefits (5)
- C) Did not think my personal household was eligible (6)
- D) Did not know about the program(s) (10)
- E) Other (please specify) (7) _____
- F) Don't Know (8)
- G) Prefer Not to Say (9)

Display This Question:

If I am going to read you a list of programs. Before I read the list, I will share my screen to show... = Any kind of government support for healthcare (MediCal, CHIP, Covered California) [4. My household applied or asked for but has not received assistance from this program since the COVID-19 pandemic started]

SNP5 What are the **main** reasons you or anyone in your personal household **have not received assistance** from any kind of government support for healthcare (MediCal, CHIP, Covered California) **even though you applied or asked for assistance?**

[Do not read answer choices. After they respond, ask: "Are there are any other reasons why you have not received assistance even though you applied or asked?"]

- A) Not eligible (1)
- B) Waiting to hear about eligibility/benefits (2)
- C) Other (please specify) (3) _____
- D) Don't Know (4)
- E) Prefer Not to Say (5)

Display This Question:

If I am going to read you a list of programs. Before I read the list, I will share my screen to show... = Any kind of government support for healthcare (MediCal, CHIP, Covered California) [5. No, my household has not received nor applied for assistance from this program since the COVID-19 pandemic started]

SNP6 What are the **main** reasons you or anyone in your personal household **have not received nor applied for assistance** from any kind of government support for healthcare (MediCal, CHIP, Covered California)?

[Do not read answer choices. After they respond, ask: "Are there are any other reasons why you have not received nor applied for assistance from any kind of government support for healthcare?"]

- A) Too difficult to apply (1)
- B) Did not need the benefits (4)
- C) Did not think my personal household was eligible (5)
- D) Did not know about the program(s) (9)
- E) Other (please specify) (6) _____
- F) Don't Know (7)
- G) Prefer Not to Say (8)

SNP0.2 Now I will ask about CalFresh.

Display This Question:
If I am going to read you a list of programs. Before I read the list, I will share my screen to show... = CalFresh (also known as the Supplemental Nutrition Assistance Program or SNAP, previously known as food stamps) [3. Yes, my household started receiving assistance from this program since the COVID-19 pandemic started]

Q791 Are you still participating in CalFresh?

- A) Yes (1)
- B) No (2)
- C) Don't Know (3)
- D) Prefer Not to Say (4)

Display This Question:
If I am going to read you a list of programs. Before I read the list, I will share my screen to show... = CalFresh (also known as the Supplemental Nutrition Assistance Program or SNAP, previously known as food stamps) [3. Yes, my household started receiving assistance from this program since the COVID-19 pandemic started]
And Are you still participating in CalFresh? = B) No

SNP7 In the most recent month you participated, what was your (monthly) benefit amount for CalFresh?

[If participant hesitates, you can say: "A best guess is fine."]

A) \$_____ (1) _____

B) Don't Know (2)

C) Prefer Not to Say (4)

Display This Question:

If I am going to read you a list of programs. Before I read the list, I will share my screen to show... = CalFresh (also known as the Supplemental Nutrition Assistance Program or SNAP, previously known as food stamps) [1. Yes, my household was already receiving assistance from this program before the COVID-19 pandemic started and is still receiving assistance]

Or If

I am going to read you a list of programs. Before I read the list, I will share my screen to show... = CalFresh (also known as the Supplemental Nutrition Assistance Program or SNAP, previously known as food stamps) [3. Yes, my household started receiving assistance from this program since the COVID-19 pandemic started]

And Are you still participating in CalFresh? = A) Yes

Q800 What is your **current** (monthly) benefit amount for CalFresh?

[If participant hesitates, you can say: "A best guess is fine."]

A) \$_____ (1) _____

B) Don't Know (2)

C) Prefer Not to Say (4)

Display This Question:

If I am going to read you a list of programs. Before I read the list, I will share my screen to show... = CalFresh (also known as the Supplemental Nutrition Assistance Program or SNAP, previously known as food stamps) [1. Yes, my household was already receiving assistance from this program before the COVID-19 pandemic started and is still receiving assistance]

Or I am going to read you a list of programs. Before I read the list, I will share my screen to show... = CalFresh (also known as the Supplemental Nutrition Assistance Program or SNAP, previously known as food stamps) [2. Yes, my household was receiving assistance from this program before the COVID-19 pandemic started, but is no longer receiving assistance]

SNP8 In the last month you participated in 2019, what was your benefit amount for CalFresh?

[If participant hesitates, you can say: "A best guess is fine."]

A) \$_____ (1) _____

B) Was Not Participating in 2019 (5)

C) Don't Know (2)

D) Prefer Not to Say (4)

Display This Question:

If I am going to read you a list of programs. Before I read the list, I will share my screen to show... = CalFresh (also known as the Supplemental Nutrition Assistance Program or SNAP, previously known as food stamps) [1. Yes, my household was already receiving assistance from this program before the COVID-19 pandemic started and is still receiving assistance]

Or I am going to read you a list of programs. Before I read the list, I will share my screen to show... = CalFresh (also known as the Supplemental Nutrition Assistance Program or SNAP, previously known as food stamps) [2. Yes, my household was receiving assistance from this program before the COVID-19 pandemic started, but is no longer receiving assistance]

Or I am going to read you a list of programs. Before I read the list, I will share my screen to show... = CalFresh (also known as the Supplemental Nutrition Assistance Program or SNAP, previously known as food stamps) [3. Yes, my household started receiving assistance from this program since the COVID-19 pandemic started]

Or I am going to read you a list of programs. Before I read the list, I will share my screen to show... = CalFresh (also known as the Supplemental Nutrition Assistance Program or SNAP, previously known as food stamps) [4. My household applied or asked for but has not received assistance from this program since the COVID-19 pandemic started]

SNP9 Thinking about the last time you **applied** for CalFresh, how easy or hard was the application process?

A) Very Easy (1)

B) Easy (4)

C) Hard (5)

D) Very Hard (6)

E) Don't Know (7)

F) Prefer Not to Say (8)

Display This Question:

If I am going to read you a list of programs. Before I read the list, I will share my screen to show... = CalFresh (also known as the Supplemental Nutrition Assistance Program or SNAP, previously known as food stamps) [2. Yes, my household was receiving assistance from this program before the COVID-19 pandemic started, but is no longer receiving assistance]

SNP10 What are the main reasons you or anyone in your personal household **were receiving assistance from CalFresh before the COVID-19 pandemic started, but are no longer receiving assistance?**

[Do not read answer choices. After they respond, ask: "Are there are any other reasons why you were participating in CalFresh before the COVID-19 pandemic started, but are no long receiving assistance?"]

- A) No longer eligible (1)
- B) Administrative error (5)
- C) Other (please specify) (2) _____
- D) Don't Know (3)
- E) Prefer Not to Say (4)

Display This Question:
If I am going to read you a list of programs. Before I read the list, I will share my screen to show... = CalFresh (also known as the Supplemental Nutrition Assistance Program or SNAP, previously known as food stamps) [3. Yes, my household started receiving assistance from this program since the COVID-19 pandemic started]

SNP11 What are the **main** reasons you or anyone in your personal household **did not participate** in CalFresh **before the COVID-19 pandemic started**?

[Do not read answer choices. After they respond, ask: "Are there are any other reasons why you did not participate in CalFresh before the COVID-19 pandemic started?"]

- A) Too difficult to apply (1)
- B) Did not need the benefits (5)
- C) Did not think my personal household was eligible (6)
- D) Did not know about the program (10)
- E) Other (please specify) (7) _____
- F) Don't Know (8)
- G) Prefer Not to Say (9)

Display This Question:
If I am going to read you a list of programs. Before I read the list, I will share my screen to show... = CalFresh (also known as the Supplemental Nutrition Assistance Program or SNAP, previously known as food stamps) [4. My household applied or asked for but has not received assistance from this program since the COVID-19 pandemic started]

SNP12 What are the **main** reasons you or anyone in your personal household **have not received assistance** from CalFresh **even though you applied or asked for assistance**?

[Do not read answer choices. After they respond, ask: "Are there are any other reasons why you have not received assistance even though you applied or asked?"]

- A) Not eligible (1)
- B) Waiting to hear about eligibility/benefits (4)
- C) Other (please specify) (5) _____
- D) Don't Know (6)
- E) Prefer Not to Say (7)

Display This Question:
If I am going to read you a list of programs. Before I read the list, I will share my screen to show... = CalFresh (also known as the Supplemental Nutrition Assistance Program or SNAP, previously known as food stamps) [5. No, my household has not received nor applied for assistance from this program since the COVID-19 pandemic started]

SNP13 What are the **main** reasons you or anyone in your personal household **have not received nor applied for assistance** from CalFresh?

[Do not read answer choices. After they respond, ask: "Are there are any other reasons why you have not received nor applied for assistance from CalFresh?"]

- A) Too difficult to apply (1)
- B) Did not need the benefits (4)
- C) Did not think my personal household was eligible (5)
- D) Did not know about the program (9)
- E) Other (please specify) (6) _____
- F) Don't Know (7)
- G) Prefer Not to Say (8)

SNP0.3 Now I will ask about Pandemic EBT.

Display This Question:
If I am going to read you a list of programs. Before I read the list, I will share my screen to show... = Pandemic EBT [Skip Column 1 & 2] [3. Yes, my household started receiving assistance from this program since the COVID-19 pandemic started]

Q828 Did you apply for Pandemic EBT?

- A) Yes (1)
- B) No (4)
- C) Don't Know (7)
- D) Prefer Not to Say (8)

Display This Question:

If I am going to read you a list of programs. Before I read the list, I will share my screen to show... = Pandemic EBT [Skip Column 1 & 2] [3. Yes, my household started receiving assistance from this program since the COVID-19 pandemic started]

And Did you apply for Pandemic EBT? = A) Yes

Or If

I am going to read you a list of programs. Before I read the list, I will share my screen to show... = Pandemic EBT [Skip Column 1 & 2] [4. My household applied or asked for but has not received assistance from this program since the COVID-19 pandemic started]

SNP15 Thinking about when you **applied** for Pandemic EBT, how easy or hard was the application process?

- A) Very Easy (1)
- B) Easy (4)
- C) Hard (5)
- D) Very Hard (6)
- E) Don't Know (7)
- F) Prefer Not to Say (8)

Display This Question:

If I am going to read you a list of programs. Before I read the list, I will share my screen to show... = Pandemic EBT [Skip Column 1 & 2] [3. Yes, my household started receiving assistance from this program since the COVID-19 pandemic started]

SNP14 What is the amount you and your personal household received from Pandemic EBT?

[If participant hesitates, you can say: "A best guess is fine."]

- A) \$_____ (1) _____
- B) Don't Know (2)

C) Prefer Not to Say (4)

Display This Question:

If I am going to read you a list of programs. Before I read the list, I will share my screen to show... = Pandemic EBT [Skip Column 1 & 2] [4. My household applied or asked for but has not received assistance from this program since the COVID-19 pandemic started]

SNP16 What are the **main** reasons you or anyone in your personal household **have not received assistance** from Pandemic EBT **even though you applied or asked for assistance**?

[Do not read answer choices. After they respond, ask: "Are there are any other reasons why you have not received assistance even though you applied or asked?"]

A) Not eligible (1)

B) Waiting to hear about eligibility/benefits (4)

C) Other (please specify) (5) _____

D) Don't Know (6)

E) Prefer Not to Say (7)

Display This Question:

If I am going to read you a list of programs. Before I read the list, I will share my screen to show... = Pandemic EBT [Skip Column 1 & 2] [5. No, my household has not received nor applied for assistance from this program since the COVID-19 pandemic started]

SNP17 What are the **main** reasons you or anyone in your personal household **did not receive nor apply for assistance** from Pandemic EBT?

[Do not read answer choices. After they respond, ask: "Are there are any other reasons why you did not receive nor apply for assistance from Pandemic EBT?"]

A) Too difficult to apply (1)

B) Did not need the benefits (4)

C) Did not think my personal household was eligible (5)

D) Did not know about the program (9)

E) Other (please specify) (6) _____

F) Don't Know (7)

G) Prefer Not to Say (8)

SNP0.4 Now I will ask about WIC.

Display This Question:

If I am going to read you a list of programs. Before I read the list, I will share my screen to show... = WIC (The Special Supplemental Nutrition Program for Women, Infants, and Children) [1. Yes, my household was already receiving assistance from this program before the COVID-19 pandemic started and is still receiving assistance]

Or I am going to read you a list of programs. Before I read the list, I will share my screen to show... = WIC (The Special Supplemental Nutrition Program for Women, Infants, and Children) [2. Yes, my household was receiving assistance from this program before the COVID-19 pandemic started, but is no longer receiving assistance]

Or I am going to read you a list of programs. Before I read the list, I will share my screen to show... = WIC (The Special Supplemental Nutrition Program for Women, Infants, and Children) [3. Yes, my household started receiving assistance from this program since the COVID-19 pandemic started]

Or I am going to read you a list of programs. Before I read the list, I will share my screen to show... = WIC (The Special Supplemental Nutrition Program for Women, Infants, and Children) [4. My household applied or asked for but has not received assistance from this program since the COVID-19 pandemic started]

SNP18 Thinking about the last time you **applied** for WIC, how easy or hard was the application process?

- A) Very Easy (1)
- B) Easy (4)
- C) Hard (5)
- D) Very Hard (6)
- E) Don't Know (7)
- F) Prefer Not to Say (8)

Display This Question:

If I am going to read you a list of programs. Before I read the list, I will share my screen to show... = WIC (The Special Supplemental Nutrition Program for Women, Infants, and Children) [2. Yes, my household was receiving assistance from this program before the COVID-19 pandemic started, but is no longer receiving assistance]

SNP19 What are the main reasons you or anyone in your personal household **were receiving assistance from WIC before the COVID-19 pandemic started, but are no longer receiving assistance?**

[Do not read answer choices. After they respond, ask: "Are there are any other reasons why you were participating in WIC before the COVID-19 pandemic started, but are no long receiving assistance?"]

- A) No longer eligible (1)
- B) Administrative error (5)
- C) Other (please specify) (2) _____
- D) Don't Know (3)
- E) Prefer Not to Say (4)

Display This Question:

If I am going to read you a list of programs. Before I read the list, I will share my screen to show... = WIC (The Special Supplemental Nutrition Program for Women, Infants, and Children) [3. Yes, my household started receiving assistance from this program since the COVID-19 pandemic started]

SNP20 What are the **main** reasons you or anyone in your personal household **did not participate** in WIC **before the COVID-19 pandemic started?**

[Do not read answer choices. After they respond, ask: "Are there are any other reasons why you did not participate in WIC before the COVID-19 pandemic started?"]

- A) Too difficult to apply (1)
- B) Did not need the benefits (5)
- C) Did not think my personal household was eligible (6)
- D) Did not know about the program (10)
- E) Other (please specify) (7) _____
- F) Don't Know (8)
- G) Prefer Not to Say (9)

Display This Question:

If I am going to read you a list of programs. Before I read the list, I will share my screen to show... = WIC (The Special Supplemental Nutrition Program for Women, Infants, and Children) [4. My household applied or asked for but has not received assistance from this program since the COVID-19 pandemic started]

SNP21 What are the **main** reasons you or anyone in your personal household **have not received assistance** from WIC **even though you applied or asked for assistance?**

[Do not read answer choices. After they respond, ask: "Are there are any other reasons why you have not received assistance even though you applied or asked?"]

- A) Not eligible (1)
- B) Waiting to hear about eligibility/benefits (4)
- C) Other (please specify) (5) _____
- D) Don't Know (6)
- E) Prefer Not to Say (7)

Display This Question:

If I am going to read you a list of programs. Before I read the list, I will share my screen to show... = WIC (The Special Supplemental Nutrition Program for Women, Infants, and Children) [5. No, my household has not received nor applied for assistance from this program since the COVID-19 pandemic started]

SNP22 What are the **main** reasons you or anyone in your personal household **have not received nor applied for assistance** from WIC?

[Do not read answer choices. After they respond, ask: "Are there are any other reasons why you have not received nor applied for assistance from WIC?"]

- A) Too difficult to apply (1)
- B) Did not need the benefits (4)
- C) Did not think my personal household was eligible (5)
- D) Did not know about the program (9)
- E) Other (please specify) (6) _____
- F) Don't Know (7)
- G) Prefer Not to Say (8)

SNP0.5 Now I will ask about food pantries, churches, or other charitable food programs.

*[A question will display unless participant selected option 1 - household was receiving assistance **before** and **after** the pandemic.]*

Display This Question:

If I am going to read you a list of programs. Before I read the list, I will share my screen to show... = Food pantry, church, or other charitable food program [2. Yes, my household was receiving assistance from this program before the COVID-19 pandemic started, but is no longer receiving assistance]

SNP23 What are the main reasons you or anyone in your personal household **were receiving assistance from** a food pantry, church, or other charitable food program **before the COVID-19 pandemic started, but are no longer receiving assistance?**

[Do not read answer choices. After they respond, ask: "Are there are any other reasons why you were receiving food from a food pantry, church, or other charitable food program before the COVID-19 pandemic started, but are no long receiving assistance?"]

- A) No longer eligible (1)
- B) Administrative error (5)
- C) Other (please specify) (2) _____
- D) Don't Know (3)
- E) Prefer Not to Say (4)

Display This Question:

If I am going to read you a list of programs. Before I read the list, I will share my screen to show... = Food pantry, church, or other charitable food program [3. Yes, my household started receiving assistance from this program since the COVID-19 pandemic started]

SNP24 What are the **main** reasons you or anyone in your personal household **did not receive** food from a food pantry, church, or other charitable food program **before the COVID-19 pandemic started?**

[Do not read answer choices. After they respond, ask: "Are there are any other reasons why you did not receive food from a food pantry, church, or other charitable food program before the COVID-19 pandemic started?"]

- A) Did not need the benefits (5)
- B) Did not think my personal household was eligible (6)
- C) Did not know about the program(s) (10)
- D) Other (please specify) (7) _____
- E) Don't Know (8)
- F) Prefer Not to Say (9)

Display This Question:

If I am going to read you a list of programs. Before I read the list, I will share my screen to show... = Food pantry, church, or other charitable food program [4. My household applied or asked for but has not received assistance from this program since the COVID-19 pandemic started]

SNP25 What are the **main** reasons you or anyone in your personal household **have not received** food from a food pantry, church, or other charitable food program **even though you asked for assistance?**

[Do not read answer choices. After they respond, ask: "Are there are any other reasons why you have not received assistance even though you applied or asked?"]

- A) Not eligible (1)
- B) Waiting to hear about eligibility/benefits (4)
- C) Other (please specify) (5) _____
- D) Don't Know (6)
- E) Prefer Not to Say (7)

Display This Question:
If I am going to read you a list of programs. Before I read the list, I will share my screen to show... = Food pantry, church, or other charitable food program [5. No, my household has not received nor applied for assistance from this program since the COVID-19 pandemic started]

SNP26 What are the **main** reasons you or anyone in your personal household **have not received** food from a food pantry, church, or other charitable food program

[Do not read answer choices. After they respond, ask: "Are there are any other reasons why you have not received assistance from a food pantry, church, or other charitable food program?"]

- A) Did not need the benefits (4)
- B) Did not think my personal household was eligible (5)
- C) Did not know about the program(s) (9)
- D) Other (please specify) (6) _____
- E) Don't Know (7)
- F) Prefer Not to Say (8)

SNP0.6 Now I will ask about CalWORKS.

Display This Question:
If I am going to read you a list of programs. Before I read the list, I will share my screen to show... = CalWORKS (also known as Temporary Assistance for Needy Families or TANF) [3. Yes, my household started receiving assistance from this program since the COVID-19 pandemic started]

Q793 Are you still participating in CalWORKS?

- A) Yes (1)

- B) No (2)
- C) Don't Know (3)
- D) Prefer Not to Say (4)

Display This Question:

If I am going to read you a list of programs. Before I read the list, I will share my screen to show... = CalWORKS (also known as Temporary Assistance for Needy Families or TANF) [1. Yes, my household was already receiving assistance from this program before the COVID-19 pandemic started and is still receiving assistance]

Or If

I am going to read you a list of programs. Before I read the list, I will share my screen to show... = CalWORKS (also known as Temporary Assistance for Needy Families or TANF) [3. Yes, my household started receiving assistance from this program since the COVID-19 pandemic started]

And Are you still participating in CalWORKS? = A) Yes

SNP27 What is your **current** (monthly) benefit amount for CalWORKS?

[If participant hesitates, you can say: "A best guess is fine."]

- A) \$_____ (1) _____
- B) Don't Know (2)
- C) Prefer Not to Say (4)

Display This Question:

If I am going to read you a list of programs. Before I read the list, I will share my screen to show... = CalWORKS (also known as Temporary Assistance for Needy Families or TANF) [3. Yes, my household started receiving assistance from this program since the COVID-19 pandemic started]

And Are you still participating in CalWORKS? = B) No

Q801 **In the most recent month you participated**, what was your benefit amount for CalWORKS?

[If participant hesitates, you can say: "A best guess is fine."]

- A) \$_____ (1) _____
- B) Don't Know (2)
- C) Prefer Not to Say (4)

Display This Question:

If I am going to read you a list of programs. Before I read the list, I will share my screen to show... = CalWORKS (also known as Temporary Assistance for Needy Families or TANF) [1. Yes, my household was already receiving assistance from this program before the COVID-19 pandemic started and is still receiving assistance]

Or I am going to read you a list of programs. Before I read the list, I will share my screen to show... = CalWORKS (also known as Temporary Assistance for Needy Families or TANF) [2. Yes, my household was receiving assistance from this program before the COVID-19 pandemic started, but is no longer receiving assistance]

SNP28 In the last month you participated in 2019, what was your benefit amount for CalWORKS?

[If participant hesitates, you can say: "A best guess is fine."]

A) \$_____ (1) _____

B) Was Not Participating in 2019 (5)

C) Don't Know (2)

D) Prefer Not to Say (4)

Display This Question:

If I am going to read you a list of programs. Before I read the list, I will share my screen to show... = CalWORKS (also known as Temporary Assistance for Needy Families or TANF) [1. Yes, my household was already receiving assistance from this program before the COVID-19 pandemic started and is still receiving assistance]

Or I am going to read you a list of programs. Before I read the list, I will share my screen to show... = CalWORKS (also known as Temporary Assistance for Needy Families or TANF) [2. Yes, my household was receiving assistance from this program before the COVID-19 pandemic started, but is no longer receiving assistance]

Or I am going to read you a list of programs. Before I read the list, I will share my screen to show... = CalWORKS (also known as Temporary Assistance for Needy Families or TANF) [3. Yes, my household started receiving assistance from this program since the COVID-19 pandemic started]

Or I am going to read you a list of programs. Before I read the list, I will share my screen to show... = CalWORKS (also known as Temporary Assistance for Needy Families or TANF) [4. My household applied or asked for but has not received assistance from this program since the COVID-19 pandemic started]

SNP29 Thinking about the last time you **applied for CalWORKS, how easy or hard was the application process?**

A) Very Easy (1)

B) Easy (4)

C) Hard (5)

D) Very Hard (6)

E) Don't Know (7)

F) Prefer Not to Say (8)

Display This Question:

If I am going to read you a list of programs. Before I read the list, I will share my screen to show... = CalWORKS (also known as Temporary Assistance for Needy Families or TANF) [2. Yes, my household was receiving assistance from this program before the COVID-19 pandemic started, but is no longer receiving assistance]

SNP30 What are the main reasons you or anyone in your personal household **were receiving assistance from CalWORKS before the COVID-19 pandemic started, but are no longer receiving assistance?**

[Do not read answer choices. After they respond, ask: "Are there are any other reasons why you were participating in CalWORKS before the COVID-19 pandemic started, but are no long receiving assistance?"]

- A) No longer eligible (1)
- B) Administrative error (5)
- C) Other (please specify) (2) _____
- D) Don't Know (3)
- E) Prefer Not to Say (4)

Display This Question:

If I am going to read you a list of programs. Before I read the list, I will share my screen to show... = CalWORKS (also known as Temporary Assistance for Needy Families or TANF) [3. Yes, my household started receiving assistance from this program since the COVID-19 pandemic started]

SNP31 What are the **main** reasons you or anyone in your personal household **did not participate** in CalWORKS **before the COVID-19 pandemic started**?

[Do not read answer choices. After they respond, ask: "Are there are any other reasons why you did not participate in CalWORKS before the COVID-19 pandemic started?"]

- A) Too difficult to apply (1)
- B) Did not need the benefits (5)
- C) Did not think my personal household was eligible (6)
- D) Did not know about the program (10)
- E) Other (please specify) (7) _____
- F) Don't Know (8)
- G) Prefer Not to Say (9)

Display This Question:

If I am going to read you a list of programs. Before I read the list, I will share my screen to show... = CalWORKS (also known as Temporary Assistance for Needy Families or TANF) [4. My household applied or asked for but has not received assistance from this program since the COVID-19 pandemic started]

SNP32 What are the **main** reasons you or anyone in your personal household **have not received assistance** from CalWORKS **even though you applied or asked for assistance**?

[Do not read answer choices. After they respond, ask: "Are there are any other reasons why you have not received assistance even though you applied or asked?"]

- A) Not eligible (1)
- B) Waiting to hear about eligibility/benefits (4)
- C) Other (please specify) (5) _____
- D) Don't Know (6)
- E) Prefer Not to Say (7)

Display This Question:

If I am going to read you a list of programs. Before I read the list, I will share my screen to show... = CalWORKS (also known as Temporary Assistance for Needy Families or TANF) [5. No, my household has not received nor applied for assistance from this program since the COVID-19 pandemic started]

SNP33 What are the **main** reasons you or anyone in your personal household **have not received nor applied for assistance** from CalWORKS?

[Do not read answer choices. After they respond, ask: "Are there are any other reasons why you have not received nor applied for assistance from CalWORKS?"]

- A) Too difficult to apply (1)
- B) Did not need the benefits (4)
- C) Did not think my personal household was eligible (5)
- D) Did not know about the program (9)
- E) Other (please specify) (6) _____
- F) Don't Know (7)
- G) Prefer Not to Say (8)

SNP0.7 Now I will ask about Unemployment Insurance.

Display This Question:

If I am going to read you a list of programs. Before I read the list, I will share my screen to show... = Unemployment Insurance [3. Yes, my household started receiving assistance from this program since the COVID-19 pandemic started]

Q794 Are you still receiving Unemployment Insurance?

- A) Yes (1)
- B) No (2)
- C) Don't Know (3)
- D) Prefer Not to Say (4)

Display This Question:
If I am going to read you a list of programs. Before I read the list, I will share my screen to show... = Unemployment Insurance [1. Yes, my household was already receiving assistance from this program before the COVID-19 pandemic started and is still receiving assistance]
Or If
I am going to read you a list of programs. Before I read the list, I will share my screen to show... = Unemployment Insurance [3. Yes, my household started receiving assistance from this program since the COVID-19 pandemic started]
And Are you still receiving Unemployment Insurance? = A) Yes

SNP34 What is your **current** (monthly) benefit amount for Unemployment Insurance?

[If participant hesitates, you can say: "A best guess is fine."]

- A) \$_____ (1) _____
- B) Don't Know (2)
- C) Prefer Not to Say (4)

Display This Question:
If I am going to read you a list of programs. Before I read the list, I will share my screen to show... = Unemployment Insurance [3. Yes, my household started receiving assistance from this program since the COVID-19 pandemic started]
And Are you still receiving Unemployment Insurance? = B) No

Q802 **In the most recent month you participated**, what was your benefit amount for Unemployment Insurance?

[If participant hesitates, you can say: "A best guess is fine."]

- A) \$_____ (1) _____
- B) Don't Know (2)

C) Prefer Not to Say (4)

Display This Question:

If I am going to read you a list of programs. Before I read the list, I will share my screen to show... = Unemployment Insurance [1. Yes, my household was already receiving assistance from this program before the COVID-19 pandemic started and is still receiving assistance]

Or I am going to read you a list of programs. Before I read the list, I will share my screen to show... = Unemployment Insurance [2. Yes, my household was receiving assistance from this program before the COVID-19 pandemic started, but is no longer receiving assistance]

SNP35 In the last month you participated in 2019, what was your (monthly) benefit amount for Unemployment Insurance?

[If participant hesitates, you can say: "A best guess is fine."]

A) \$_____ (1) _____

B) Was Not Participating in 2019 (5)

C) Don't Know (2)

D) Prefer Not to Say (4)

Display This Question:

If I am going to read you a list of programs. Before I read the list, I will share my screen to show... = Unemployment Insurance [1. Yes, my household was already receiving assistance from this program before the COVID-19 pandemic started and is still receiving assistance]

Or I am going to read you a list of programs. Before I read the list, I will share my screen to show... = Unemployment Insurance [2. Yes, my household was receiving assistance from this program before the COVID-19 pandemic started, but is no longer receiving assistance]

Or I am going to read you a list of programs. Before I read the list, I will share my screen to show... = Unemployment Insurance [3. Yes, my household started receiving assistance from this program since the COVID-19 pandemic started]

Or I am going to read you a list of programs. Before I read the list, I will share my screen to show... = Unemployment Insurance [4. My household applied or asked for but has not received assistance from this program since the COVID-19 pandemic started]

SNP36 Thinking about the last time you **applied** for Unemployment Insurance, how easy or hard was the application process?

A) Very Easy (1)

B) Easy (4)

C) Hard (5)

D) Very Hard (6)

E) Don't Know (7)

F) Prefer Not to Say (8)

Display This Question:

If I am going to read you a list of programs. Before I read the list, I will share my screen to show... = Unemployment Insurance [2. Yes, my household was receiving assistance from this program before the COVID-19 pandemic started, but is no longer receiving assistance]

SNP37 What are the main reasons you or anyone in your personal household **were receiving** Unemployment Insurance **before the COVID-19 pandemic started, but are no longer receiving assistance?**

[Do not read answer choices. After they respond, ask: "Are there are any other reasons why you were receiving Unemployment Insurance before the COVID-19 pandemic started, but are no long receiving assistance?"]

A) No longer eligible (1)

B) Administrative error (5)

C) Other (please specify) (2) _____

D) Don't Know (3)

E) Prefer Not to Say (4)

Display This Question:

If I am going to read you a list of programs. Before I read the list, I will share my screen to show... = Unemployment Insurance [4. My household applied or asked for but has not received assistance from this program since the COVID-19 pandemic started]

SNP38 What are the **main** reasons you or anyone in your personal household **have not received** Unemployment Insurance **even though you applied or asked for assistance?**

[Do not read answer choices. After they respond, ask: "Are there are any other reasons why you have not received assistance even though you applied or asked?"]

A) Not eligible (1)

B) Waiting to hear about eligibility/benefits (4)

C) Other (please specify) (5) _____

D) Don't Know (6)

E) Prefer Not to Say (7)

Display This Question:

If I am going to read you a list of programs. Before I read the list, I will share my screen to show... = Unemployment Insurance [5. No, my household has not received nor applied for assistance from this program since the COVID-19 pandemic started]

SNP39 What are the **main** reasons you or anyone in your personal household **have not received nor applied for assistance** from Unemployment Insurance?

[Do not read answer choices. After they respond, ask: "Are there are any other reasons why you have not received nor applied for assistance from Unemployment Insurance?"]

- A) Too difficult to apply (1)
- B) Did not need the benefits (4)
- C) Did not think my personal household was eligible (5)
- D) Did not know about the program (9)
- E) Other (please specify) (6) _____
- F) Don't Know (7)
- G) Prefer Not to Say (8)

SNP0.8 Now I will ask about the stimulus checks given out between April and November 2020 and most recently in early 2021.

Display This Question:

If I am going to read you a list of programs. Before I read the list, I will share my screen to show... = Stimulus Check [Skip Column 1 & 2] [3. Yes, my household started receiving assistance from this program since the COVID-19 pandemic started]

Or I am going to read you a list of programs. Before I read the list, I will share my screen to show... = Stimulus Check [Skip Column 1 & 2] [4. My household applied or asked for but has not received assistance from this program since the COVID-19 pandemic started]

SNP40 Did you **apply** for the **first** stimulus check sent out between April and November 2020?

- A) Yes (1)
- B) No (4)
- C) Don't Know (7)
- D) Prefer Not to Say (8)

Display This Question:

If Did you apply for the first stimulus check sent out between April and November 2020? = A) Yes

SNP41 Thinking about when you **applied** for the **first** stimulus check, how easy or hard was the application process?

- A) Very Easy (1)
- B) Easy (4)
- C) Hard (5)
- D) Very Hard (6)
- E) Don't Know (7)
- F) Prefer Not to Say (8)

Display This Question:

If I am going to read you a list of programs. Before I read the list, I will share my screen to show... = Stimulus Check [Skip Column 1 & 2] [3. Yes, my household started receiving assistance from this program since the COVID-19 pandemic started]

Or I am going to read you a list of programs. Before I read the list, I will share my screen to show... = Stimulus Check [Skip Column 1 & 2] [4. My household applied or asked for but has not received assistance from this program since the COVID-19 pandemic started]

Q837 Did you **apply** for the **second** stimulus check sent out in early 2021?

- A) Yes (1)
- B) No (4)
- C) Don't Know (7)
- D) Prefer Not to Say (8)

Display This Question:

If Did you apply for the second stimulus check sent out in early 2021? = A) Yes

Q838 Thinking about when you **applied** for the **second** stimulus check, how easy or hard was the application process?

- A) Very Easy (1)
- B) Easy (4)
- C) Hard (5)
- D) Very Hard (6)
- E) Don't Know (7)
- F) Prefer Not to Say (8)

Display This Question:

If I am going to read you a list of programs. Before I read the list, I will share my screen to show... = Stimulus Check [Skip Column 1 & 2] [3. Yes, my household started receiving assistance from this program since the COVID-19 pandemic started]

SNP42 What is the amount you and your personal household received from the **first** stimulus check that was sent out between April and November 2020?

[If participant hesitates, you can say: "A best guess is fine."]

- A) \$_____ (1) _____
- B) Don't Know (2)
- C) Prefer Not to Say (4)

Display This Question:

If I am going to read you a list of programs. Before I read the list, I will share my screen to show... = Stimulus Check [Skip Column 1 & 2] [3. Yes, my household started receiving assistance from this program since the COVID-19 pandemic started]

Q840 Have you and your personal household received the **second** stimulus check that was sent out in early 2021?

- A) Yes (1)
- B) No (5)
- C) Don't Know (2)
- D) Prefer Not to Say (4)

Display This Question:

If I am going to read you a list of programs. Before I read the list, I will share my screen to show... = Stimulus Check [Skip Column 1 & 2] [3. Yes, my household started receiving assistance from this program since the COVID-19 pandemic started]

And Have you and your personal household received the second stimulus check that was sent out in earl... = A) Yes

Q839 What is the amount you and your personal household received from the **second** stimulus check that was sent out in early 2021?

[If participant hesitates, you can say: "A best guess is fine."]

- A) \$_____ (1) _____
- B) Don't Know (2)
- C) Prefer Not to Say (4)

Display This Question:

If I am going to read you a list of programs. Before I read the list, I will share my screen to show... = Stimulus Check [Skip Column 1 & 2] [4. My household applied or asked for but has not received assistance from this program since the COVID-19 pandemic started]

SNP43 What are the **main** reasons you or anyone in your personal household **have not received** a stimulus check **even though you applied or asked for assistance**?

[Do not read answer choices. After they respond, ask: "Are there are any other reasons why you have not received assistance even though you applied or asked?"]

- A) Not eligible (1)
- B) Waiting to hear about eligibility/benefits (4)
- C) Other (please specify) (5) _____
- D) Don't Know (6)
- E) Prefer Not to Say (7)

Display This Question:

If I am going to read you a list of programs. Before I read the list, I will share my screen to show... = Stimulus Check [Skip Column 1 & 2] [5. No, my household has not received nor applied for assistance from this program since the COVID-19 pandemic started]

SNP44 What are the **main** reasons you or anyone in your personal household **did not receive nor apply** for the stimulus check?

[Do not read answer choices. After they respond, ask: "Are there are any other reasons why you did not receive nor apply for the stimulus check?"]

- A) Too difficult to apply (1)
- B) Did not need the benefits (4)
- C) Did not think my personal household was eligible (5)
- D) Did not know about the program (9)
- E) Other (please specify) (6) _____
- F) Don't Know (7)
- G) Prefer Not to Say (8)

SNP0.9 Now I will ask about Supplemental Security Income (SSI) and Social Security Disability Insurance (SSDI).

Display This Question:

If I am going to read you a list of programs. Before I read the list, I will share my screen to show... = Supplemental Security Income (SSI) / Social Security Disability Insurance (SSDI) [3. Yes, my household started receiving assistance from this program since the COVID-19 pandemic started]

Q796 Are you still receiving SSI and/or SSDI?

- A) Yes (1)
- B) No (2)
- C) Don't Know (3)
- D) Prefer Not to Say (4)

Display This Question:

If I am going to read you a list of programs. Before I read the list, I will share my screen to show... = Supplemental Security Income (SSI) / Social Security Disability Insurance (SSDI) [1. Yes, my household was already receiving assistance from this program before the COVID-19 pandemic started and is still receiving assistance]

Or If

I am going to read you a list of programs. Before I read the list, I will share my screen to show... = Supplemental Security Income (SSI) / Social Security Disability Insurance (SSDI) [3. Yes, my household started receiving assistance from this program since the COVID-19 pandemic started]

And Are you still receiving SSI and/or SSDI? = A) Yes

Q797 What is your **current** (monthly) benefit amount for SSI and/or SSDI?

[If participant hesitates, you can say: "A best guess is fine."]

- A) \$_____ (1) _____
- B) Don't Know (2)
- C) Prefer Not to Say (4)

Display This Question:

If I am going to read you a list of programs. Before I read the list, I will share my screen to show... = Supplemental Security Income (SSI) / Social Security Disability Insurance (SSDI) [3. Yes, my household started receiving assistance from this program since the COVID-19 pandemic started]

And Are you still receiving SSI and/or SSDI? = B) No

Q803 In the most recent month you participated, what was your benefit amount for SSI and/or SSDI?

[If participant hesitates, you can say: "A best guess is fine."]

A) \$_____ (1) _____

B) Don't Know (2)

C) Prefer Not to Say (4)

Display This Question:

If I am going to read you a list of programs. Before I read the list, I will share my screen to show... = Supplemental Security Income (SSI) / Social Security Disability Insurance (SSDI) [1. Yes, my household was already receiving assistance from this program before the COVID-19 pandemic started and is still receiving assistance]

Or I am going to read you a list of programs. Before I read the list, I will share my screen to show... = Supplemental Security Income (SSI) / Social Security Disability Insurance (SSDI) [2. Yes, my household was receiving assistance from this program before the COVID-19 pandemic started, but is no longer receiving assistance]

Q798 In the last month you participated in 2019, what was your benefit amount for SSI and/or SSDI?

[If participant hesitates, you can say: "A best guess is fine."]

A) \$_____ (1) _____

B) Was Not Participating in 2019 (5)

C) Don't Know (2)

D) Prefer Not to Say (4)

Display This Question:

If I am going to read you a list of programs. Before I read the list, I will share my screen to show... = Supplemental Security Income (SSI) / Social Security Disability Insurance (SSDI) [1. Yes, my household was already receiving assistance from this program before the COVID-19 pandemic started and is still receiving assistance]

Or I am going to read you a list of programs. Before I read the list, I will share my screen to show... = Supplemental Security Income (SSI) / Social Security Disability Insurance (SSDI) [2. Yes, my household was receiving assistance from this program before the COVID-19 pandemic started, but is no longer receiving assistance]

Or I am going to read you a list of programs. Before I read the list, I will share my screen to show... = Supplemental Security Income (SSI) / Social Security Disability Insurance (SSDI) [3. Yes, my household started receiving assistance from this program since the COVID-19 pandemic started]

Or I am going to read you a list of programs. Before I read the list, I will share my screen to show... = Supplemental Security Income (SSI) / Social Security Disability Insurance (SSDI) [4. My household applied or asked for but has not received assistance from this program since the COVID-19 pandemic started]

SNP45 Thinking about the last time you **applied** for SSI and/or SSDI how easy or hard was the application process?

- A) Very Easy (1)
- B) Easy (4)
- C) Hard (5)
- D) Very Hard (6)
- E) Don't Know (7)
- F) Prefer Not to Say (8)

Display This Question:

If I am going to read you a list of programs. Before I read the list, I will share my screen to show... = Supplemental Security Income (SSI) / Social Security Disability Insurance (SSDI) [2. Yes, my household was receiving assistance from this program before the COVID-19 pandemic started, but is no longer receiving assistance]

SNP46 What are the main reasons you or anyone in your personal household **were receiving assistance from SSI and/or SSDI before the COVID-19 pandemic started, but are no longer receiving assistance?**

[Do not read answer choices. After they respond, ask: "Are there are any other reasons why you were participating in SSI and/or SSDI before the COVID-19 pandemic started, but are no long receiving assistance?"]

- A) No longer eligible (1)
- B) Administrative error (5)
- C) Other (please specify) (2) _____
- D) Don't Know (3)
- E) Prefer Not to Say (4)

Display This Question:

If I am going to read you a list of programs. Before I read the list, I will share my screen to show... = Supplemental Security Income (SSI) / Social Security Disability Insurance (SSDI) [3. Yes, my household started receiving assistance from this program since the COVID-19 pandemic started]

SNP47 What are the **main** reasons you or anyone in your personal household **did not participate** in SSI and/or SSDI **before the COVID-19 pandemic started?**

[Do not read answer choices. After they respond, ask: "Are there are any other reasons why you did not participate in SSI and/or SSDI before the COVID-19 pandemic started?"]

- A) Too difficult to apply (1)
- B) Did not need the benefits (5)
- C) Did not think my personal household was eligible (6)
- D) Did not know about the program (10)
- E) Other (please specify) (7) _____
- F) Don't Know (8)
- G) Prefer Not to Say (9)

Display This Question:

If I am going to read you a list of programs. Before I read the list, I will share my screen to show... = Supplemental Security Income (SSI) / Social Security Disability Insurance (SSDI) [4. My household applied or asked for but has not received assistance from this program since the COVID-19 pandemic started]

SNP48 What are the **main** reasons you or anyone in your personal household **have not received assistance** from SSI and/or SSDI **even though you applied or asked for assistance**?

[Do not read answer choices. After they respond, ask: "Are there are any other reasons why you have not received assistance even though you applied or asked?"]

- A) Not eligible (1)
- B) Waiting to hear about eligibility/benefits (4)
- C) Other (please specify) (5) _____
- D) Don't Know (6)
- E) Prefer Not to Say (7)

Display This Question:

If I am going to read you a list of programs. Before I read the list, I will share my screen to show... = Supplemental Security Income (SSI) / Social Security Disability Insurance (SSDI) [5. No, my household has not received nor applied for assistance from this program since the COVID-19 pandemic started]

SNP49 What are the **main** reasons you or anyone in your personal household **have not received nor applied for assistance** from SSI and/or SSDI?

[Do not read answer choices. After they respond, ask: "Are there are any other reasons why you have not received nor applied for assistance from SSI and/or SSDI?"]

- A) Too difficult to apply (1)
- B) Did not need the benefits (4)
- C) Did not think my personal household was eligible (5)
- D) Did not know about the program (9)
- E) Other (please specify) (6) _____
- F) Don't Know (7)
- G) Prefer Not to Say (8)

SNP0.10 Interviewer: Thank you for your responses thus far. Our next set of questions will be about paid sick leave.

SNP50 Have you heard of paid sick leave?

[If participant hesitates, read definition below.]

Paid sick leave is paid time off from work that workers can use to stay home to address their health needs without losing pay. Sick leave is intended for health-related purposes.

- A) Yes (1)
- B) No (4)
- C) Don't Know (5)
- D) Prefer Not to Say (6)

Skip To: SNP0.11 If Have you heard of paid sick leave? [If participant hesitates, read definition below.] Paid sick l... = A) Yes

Skip To: SNP57 If Have you heard of paid sick leave? [If participant hesitates, read definition below.] Paid sick l... != A) Yes

SNP0.11 Interviewer: Ok, please think about your current or most recent job OR the current or most recent job of any employed personal household member.

SNP51 Have you or your personal household members' employer(s) ever **offered** paid sick leave?

- A) Yes (1)
- B) No (4)
- C) Don't Know (5)
- D) Prefer Not to Say (6)

Skip To: SNP52 If Have you or your personal household members' employer(s) ever offered paid sick leave? = A) Yes

Skip To: SNP57 If Have you or your personal household members' employer(s) ever offered paid sick leave? != A) Yes

SNP52 **Since March 2020**, did you or your personal household members' employer(s) ever **offered** paid sick leave?

- A) Yes (1)
- B) No (8)
- C) Don't Know (6)
- D) Prefer Not to Say (7)

Skip To: SNP53 If Since March 2020, did you or your personal household members' employer(s) ever offered paid sick... = A) Yes

Skip To: SNP54 If Since March 2020, did you or your personal household members' employer(s) ever offered paid sick... != A) Yes

SNP53 Since March 2020, have you or anyone in your personal household **used** paid sick leave?

- A) Yes (at least one person) (1)
- B) No (no one) (4)
- C) Don't Know (5)
- D) Prefer Not to Say (6)

SNP54 In 2019, did you or your personal household members' employer(s) ever **offer** paid sick leave?

- A) Yes (1)
- B) No (4)
- C) Don't Know (5)
- D) Prefer Not to Say (6)

Skip To: SNP55 If In 2019, did you or your personal household members' employer(s) ever offer paid sick leave? = A) Yes

Skip To: SNP56 If In 2019, did you or your personal household members' employer(s) ever offer paid sick leave? != A) Yes

SNP55 In 2019, did you or anyone in your personal household **use** paid sick leave?

- A) Yes (at least one person) (1)
- B) No (no one) (4)
- C) Don't Know (5)
- D) Prefer Not to Say (6)

Display This Question:

If Since March 2020, did you or your personal household members' employer(s) ever offered paid sick... = A) Yes

And Since March 2020, have you or anyone in your personal household used paid sick leave? = B) No (no one)

Or If

In 2019, did you or your personal household members' employer(s) ever offer paid sick leave? = A) Yes

And In 2019, did you or anyone in your personal household use paid sick leave? = B) No (no one)

SNP56 What were the main reason(s) you or anyone in your personal household did not use or have not used paid sick leave?

[Do not read answer choices. Mark all that apply.]

- A) Didn't get sick (1)
- B) Afraid of being fired if took the leave (4)
- C) Saving it for later (5)
- D) Lacking adequate leave (6)
- E) Other (please specify) (7) _____
- F) Don't Know (8)
- G) Prefer Not to Say (9)

SNP57 Interviewer: Next, I would like to learn about your thoughts on safety net programs. Safety net programs are government programs designed to help people meet their basic human needs such as food, shelter, and health care. Safety net programs are programs like the ones we talked about previously - CalFresh, WIC, MediCal, and Unemployment Insurance. Before asking you the following questions, I will share my screen to show you the answer choices *[Show Response Card #2]*. Please let me know when you see them on the screen.

I am going to read you statements about safety net programs.

Please respond with whether you...

Strongly Disagree, Somewhat Disagree, Neither Agree nor Disagree, Somewhat Agree, or Strongly Agree with each statement.

Let's begin with the first statement.

	A) Strongly Disagree (1)	B) Somewhat Disagree (10)	C) Neither Agree nor Disagree (11)	D) Somewhat Agree (12)	E) Strongly Agree (13)	F) Don't Know (14)	G) Prefer Not to Say (15)
The application process for safety net programs is humiliating. (1)							
Many people are treated poorly when they apply for safety net programs. (15)							
When applying for safety net programs, you have to answer unfair questions about your personal life. (16)							
When participating in safety net programs, the rules take away your personal freedom. (17)							
Many people participating in safety net programs do not want other people to know they are participating in safety net programs. (18)							
There are a lot of people in this country who do not respect a person participating in safety net programs. (19)							

SNP58 Interviewer: We will now ask your thoughts and opinions about the government's responsibilities. We are going to be using the same set of responses that are currently on the screen.

Please respond with whether you...

Strongly Disagree, Somewhat Disagree, Neither Agree nor Disagree, Somewhat Agree, or Strongly Agree with each statement.

Let's begin with the first statement.

	A) Strongly Disagree (1)	B) Somewhat Disagree (2)	C) Neither Agree nor Disagree (3)	D) Somewhat Agree (4)	E) Strongly Agree (5)	F) Don't Know (6)	G) Prefer Not to Say (7)
When something is run by the government, it is usually inefficient and wasteful. (4)							
The government is really run for the benefit of all the people. (6)							
It is the responsibility of the government to take care of people who can't take care of themselves. (7)							
The government should help more needy people even if it means going deeper in debt. (8)							
The government should guarantee every citizen enough to eat and a place to sleep. (9)							
The government needs to do more to make health care affordable and accessible. (10)							

SNP0.11 ENDING MODULE

Interviewer: Thank you. Now we will be moving onto the next section. *[Stop Screen Sharing]*

End of Block: Updated Safety Net Programs

Housing

H0 Introduction Module

Interviewer: I will be asking you questions about where you live now, where you've lived recently, and some other questions about yourself. Let's get started.

Q877 First, in what month and year did you move into the place you are currently living?

	Month	Year
Month & Year (4)	▼ January (1 ... December (12)	▼ 2021 (1 ... Before 1980 (43)

H2 Which **best** describes this place? For example, would you say it is a single family home/apartment, mobile home, homeless shelter, or some other type of housing?

- A) Single-family home, apartment, or condominium (1)
- B) Mobile home/trailer (2)
- C) Motel/hotel (3)
- D) Homeless shelter (4)
- E) Transitional housing (where you pay rent and can live up to 2 years and receive services) (5)
- F) Car/vehicle (6)
- G) Unsheltered (INTERVIEWER If needed, Probe: On the streets, in a park, an abandoned or otherwise unoccupied building/apartment/house, a bus/train/BART station, an airport, a garage, a backyard, a porch, a shed, a driveway, or any other places outside or inside not intended for people to live or sleep) (please specify) (7)
- H) Other, please specify (8) _____
- I) Don't Know (9)
- J) Prefer Not to Say (10)

Skip To: H9 If Which best describes this place? For example, would you say it is a single family home/apartment,... = G) Unsheltered (INTERVIEWER If needed, Probe: On the streets, in a park, an abandoned or otherwise unoccupied building/apartment/house, a bus/train/BART station, an airport, a garage, a backyard, a porch, a shed, a driveway, or any other places outside or inside not intended for people to live or sleep) (please specify)

Skip To: H9 If Which best describes this place? For example, would you say it is a single family home/apartment,... = D) Homeless shelter

H3 How many separate rooms are in the place where you live? include bedrooms, kitchens, living rooms, etc. exclude bathrooms, porches, balconies, foyers, halls, or unfinished basements

- A) Response (open entry number of rooms): (1) _____
- B) Don't Know (2)
- C) Prefer Not to Say (3)

H4 How many people sleep in the room you sleep in? Please include yourself in the number of people.

- A) Response (# of people): (1) _____
- B) Don't Know (2)
- C) Prefer Not to Say (5)

H5 How many bathrooms are in the place where you live?

- A) Response (# of bathrooms): (1) _____
- B) Don't Know (2)
- C) Prefer Not to Say (3)

H6 Do you have access to a shower or bathtub in the place where you live?

- A) Yes (1)
- B) No (2)
- C) Don't Know (3)
- D) Prefer Not to Say (4)

H7 Does the place where you currently live have problems with any of the following? Hot running water, oven/stove, heating, refrigerator, electricity, mold, insects or bugs, lead, exposed wires

- A) Yes (1)
- B) No (2)

C) Don't Know (3)

D) Prefer Not to Say (4)

Skip To: H9 If Does the place where you currently live have problems with any of the following? Hot running wate... = B) No

Skip To: H9 If Does the place where you currently live have problems with any of the following? Hot running wate... = C) Don't Know

Skip To: H8 If Does the place where you currently live have problems with any of the following? Hot running wate... = A) Yes

H8 Which of these problems?

A) Hot running water (1)

B) Oven/stove (2)

C) Heating (3)

D) Refrigerator (4)

E) Electricity (5)

F) Mold (6)

G) Insect/bugs (7)

H) Lead (8)

I) Exposed Wires (9)

J) Other (10) _____

H9 ALL RESPONDENTS SHOULD ANSWER THIS QUESTION.

What are the cross streets of the place where you currently live?

In what city/town do you currently live?

What is the zip code of where you currently live?

This information will be used to understand the neighborhood where you live, not to identify you.

[If respondent only provides one street name, ask]: “[Street name] and what?”

[If participant is hesitating, ask]: "What are **closest** cross streets of the place you currently live?]

Street 1: (1) _____

Street 2: (2) _____

City/Town: (3) _____

Zipcode (4) _____

Don't Know (5)

Prefer Not to Say (6)

H0 **Interviewer:** Now we are going to ask you some questions about housing costs.

H10 Do you live in a home that you, or a member of your personal household, owns?

A) Yes (1)

B) No (2)

C) Don't Know (3)

D) Prefer Not to Say (4)

Skip To: H24 If Do you live in a home that you, or a member of your personal household, owns? = A) Yes

Skip To: H24 If Do you live in a home that you, or a member of your personal household, owns? = C) Don't Know

Skip To: H24 If Do you live in a home that you, or a member of your personal household, owns? = D) Prefer Not to Say

H11 Are you on the lease or sublease of the place where you currently live?

A) Yes (1)

B) No (2)

C) Don't Know (3)

D) Prefer Not to Say (4)

H12 Is every adult (age 18 or older) in the household on the lease?

- A) Yes (1)
- B) No (2)
- C) Don't Know (3)
- D) Prefer Not to Say (4)

H13 Do you regularly contribute to the rent/mortgage while living or staying here?

- A) Yes (1)
- B) No (2)
- C) Don't know (3)
- D) Prefer Not to Say (4)

H14 How often is the rent for this place due: once a week, once every two weeks, once a month, or some other way?

- A) Once a week (1)
- B) Once every two weeks (2)
- C) Once a month (3)
- D) Or some other way (please specify) (4) _____
- E) Don't Know (5)
- F) Prefer Not to Say (6)

H15 How much is the total rent each [time period from question on how often rent is due (H14)] ?

[If a mobile home, ask for cost of trailer and lot combined]

[Please include any rent that you or other people who live in the apartment are expected to pay the owner/manager each time the rent is due. Do not include any amount that may be covered by a government subsidy]

- A) Response (open entry dollar amount): (1) _____
- B) Don't Know (2)
- C) Prefer Not to Say (3)

H16 What is the total amount you or your personal household (you, spouse partner, adult children) pay each time the rent is due? (Do not include portions paid by other members of the household who are not in your personal household.)

- A) Response (open entry dollar amount): (1) _____
- A) Don't Know (2)
- B) Prefer Not to Say (3)

H17 **In 2019**, how often did you or your personal household have trouble paying your utilities (i.e. gas or heat, electricity, water, etc.)? Responses include "always," "most of the time," "some of the time," "rarely," or "never."

- A) Always (1)
- B) Most of the time (2)
- C) Some of the time (3)
- D) Rarely (4)
- E) Never (5)
- F) Don't Know (6)
- G) Prefer Not to Say (7)

H18 **Since March 2020**, how often did you or your personal household have trouble paying your utilities (i.e. gas or heat, electricity, water, etc.)? Responses include "always," "most of the time," "some of the time," "rarely," or "never."

- A) Always (1)
- B) Most of the time (2)
- C) Some of the time (3)

- D) Rarely (4)
- E) Never (5)
- F) Don't Know (6)
- G) Prefer Not to Say (8)

H0 **Interviewer:** California is well-known for its high housing costs. Now we will ask you about programs that can help you pay rent.

H19 At any point in **2019**, did you pay rent?

- A) Yes (1)
- B) No (2)
- C) Don't Know (3)
- D) Prefer Not to Say (4)

Skip To: H23 If At any point in 2019, did you pay rent? = B) No

Skip To: H23 If At any point in 2019, did you pay rent? = C) Don't Know

Skip To: H23 If At any point in 2019, did you pay rent? = D) Prefer Not to Say
H20 In 2019, did you or anyone in your personal household receive long-term rental assistance where you paid no more than 30% of your income on rent from housing authority? Long term rental assistance includes the housing choice "section 8" voucher or public housing.

H21 In **2019**, did you or anyone in your personal household receive “rapid rehousing” or short term housing assistance, usually given as part of homeless services?

- A) Yes (1)
- B) No (2)
- C) Don't Know (3)
- D) Prefer Not to Say (4)

H22 In **2019**, did you or anyone in your personal household receive any other housing assistance? If yes, please specify.

[Probe if necessary: homelessness prevention money, other assistance for housing]

- A) Yes (please specify) (1) _____
- B) No (2)
- C) Don't Know (3)
- D) Prefer Not to Say (4)

H23 At any point **since March 2020**, did you pay rent?

- A) Yes (1)
- B) No (2)
- C) Don't know (3)
- D) Prefer Not to Say (4)

Skip To: H13 If At any point since March 2020, did you pay rent? = B) No
Skip To: H13 If At any point since March 2020, did you pay rent? = C) Don't know
Skip To: H13 If At any point since March 2020, did you pay rent? = D) Prefer Not to Say

H24 **Since March 2020**, have you or anyone in your personal household received long-term rental assistance?

- A) Yes (1)
- B) No (2)
- C) Don't know (3)
- D) Prefer Not to Say (4)

H25 **Since March 2020**, have you or anyone in your personal household received "rapid rehousing" or short term housing assistance?

- A) Yes (1)
- B) No (2)
- C) Don't know (3)
- D) Prefer Not to Say (4)

H26 **Since March 2020**, have you or anyone in your personal household received any other housing assistance? If yes, please specify.

[Probe if necessary: homelessness prevention money, other assistance for housing]

- A) Yes (please specify) (1) _____
- B) No (2)
- C) Don't know (3)
- D) Prefer Not to Say (4)

H27 Thinking about when you **were under the age of 18**, did you ever live in an emergency shelter or transitional housing facility, outside/street, in a vehicle, in an abandoned building or other place not meant for human habitation?

- A) Yes (1)
- B) No (2)
- C) Don't know (3)
- D) Prefer Not to Say (4)

H28 **After the age of 18**, did you ever live in an emergency shelter or transitional housing facility, outside/street, in an abandoned building or other place not meant for human habitation?

- A) Yes (1)
- B) No (2)
- C) Don't know (3)
- D) Prefer Not to Say (4)

Display This Question:

If Thinking about when you were under the age of 18, did you ever live in an emergency shelter or tr... = A) Yes

Or After the age of 18, did you ever live in an emergency shelter or transitional housing facility,... = A) Yes

H29 Did this happen before you had a child/children you have caregiving responsibility for?

- A) Yes (1)
- B) No (2)
- C) Don't know (3)
- D) Prefer Not to Say (4)

H30 **In 2019**, did you stay with people outside your personal household (i.e. NOT part of your close family unit who you share responsibilities with and who you intend/want to live with) because YOU had lost your housing, had difficulty paying your bills, or another similar reason?

- A) Yes (1)
- B) No (2)
- C) Don't know (3)
- D) Prefer Not to Say (4)

H31 **In 2019**, did people outside your personal household stay with you because THEY (people outside your household) had lost their housing, had difficulty paying their bills, or another similar reason?

- A) Yes (1)
- B) No (2)

- C) Don't know (3)
- D) Prefer Not to Say (4)

H32 **Since March 2020**, have YOU stayed with people in a household outside your personal household because you had lost your housing, had difficulty paying your bills, or another similar reason?

- A) Yes (1)
- B) No (2)
- C) Don't know (3)
- D) Prefer Not to Say (4)

H33 **Since March 2020**, did people outside your personal household stay with you because THEY (people outside your personal household) had lost their housing, had difficulty paying their bills, or another similar reason?

- A) Yes (1)
- B) No (2)
- C) Don't know (3)
- D) Prefer Not to Say (4)

End of Block: Housing

Start of Block: Housing End of Module

Q686 ENDING MODULE

Interviewer: Thank you. We are about halfway done with the survey. Now we will be moving onto the next section.

End of Block: Housing End of Module

Start of Block: Housing Message

Q685
ENDING MODULE

Interviewer: We understand this is a difficult time for many. If you are interested in exploring services, we have some resources that we will share at the end of the survey.

We are about halfway done with the survey. Now we will be moving onto the next section.

End of Block: Housing Message

Start of Block: Housing COVID

HC0 INTRODUCTION TO MODULE

Interviewer: Now I am going to ask you about your housing costs both before and after the Shelter in Place Order in March 2020.

HC1 **In 2019**, how would you describe your personal household's paying your rent/mortgage?

[Read all answer choices.]

- A) Paid in full on time (1)
- B) Paid in full, but was delayed at least once (2)
- C) Paid some, but amount I owed was less than one rent/mortgage payment (3)
- D) Owed more than one rent/mortgage payment (4)
- E) Did not have any rent/mortgage (5)
- F) Don't Know (6)
- G) Prefer Not to Say (7)

HC2 **Since March 2020**, when the COVID-19 pandemic started, how would you describe paying your rent/mortgage?

[Read all answer choices.]

- A) Paid in full (1)
- B) Paid in part (2)
- C) Did not pay (3)
- D) Did not have any rent/mortgage (4)
- E) Don't Know (5)
- F) Prefer Not to Say (6)

HC3 **Since March 2020**, have you applied for any emergency housing assistance money?

- A) Yes (1)
- B) No (2)
- C) Don't Know (3)
- D) Prefer Not to Say (4)

Display This Question:

If Since March 2020, have you applied for any emergency housing assistance money? = B) No

HC4 What are the **main** reasons you have not applied for emergency housing assistance money **since March 2020**?

[Do not read answer choices. After they respond, ask: "Are there are any other reasons you did not apply for emergency housing assistance money?"]

- A) Did not know there was assistance (1)
- B) Did not think I needed assistance (2)
- C) Concerned about consequences of applying (3)
- D) Did not think I was eligible (4)
- E) Other (please specify) (5) _____
- F) Don't Know (6)
- G) Prefer Not to Say (7)

Display This Question:

If Since March 2020, have you applied for any emergency housing assistance money? = A) Yes

HC5 Have you received any emergency housing assistance money?

- A) Yes (1)
- B) No (2)
- C) Don't Know (3)
- D) Prefer Not to Say (4)

HC0 Residential Instability: Reasons for Moving/Eviction

Interviewer: Now I am going to ask you about your moving experiences.

HC6 In the past two years, how many different places have you lived in?

[888 = Don't Know]

[999 = Prefer Not to Say]

HC7 Many people have been experiencing challenges staying in the place they live or have had to move a lot. An eviction is when your landlord forces you to move when you don't want to. In your **adult life (since age 18 or older)**, have you ever moved due to eviction?

- A) Yes (1)
- B) No (2)
- C) Don't Know (3)
- D) Prefer Not to Say (4)

Display This Question:

If Many people have been experiencing challenges staying in the place they live or have had to move... = A) Yes

HC7a Did this happen during COVID (since March 2020)?

- A) Yes (1)
- B) No (2)
- C) Don't Know (3)
- D) Prefer Not to Say (4)

HC8 In your **adult life (since age 18)**, have you ever moved because you were afraid you would be evicted?

- A) Yes (1)
- B) No (2)
- C) Don't Know (3)
- D) Prefer Not to Say (4)

Display This Question:
If In your adult life (since age 18), have you ever moved because you were afraid you would be evicted? = A) Yes

HC8a Since the COVID-19 crisis started (Feb/March 2020), have you moved because you were afraid you would be evicted?

- A) Yes (1)
- B) No (2)
- C) Don't Know (3)
- D) Prefer Not to Say (4)

HC9 In your **adult life (since age 18) through February 2020**, have you ever moved because you were having difficulty paying your rent or mortgage?

- A) Yes (1)
- B) No (2)
- C) Don't Know (3)
- D) Prefer Not to Say (4)

HC10 Since March 2020, **have you ever moved because you were having** difficulty paying your rent or mortgage?

- A) Yes (1)
- B) No (2)
- C) Don't Know (3)
- D) Prefer Not to Say (4)

HC0 **Knowledge of homelessness prevention policy (Eviction Moratorium) Prompt:**

Interviewer: Eviction moratoriums are eviction rules and protections for tenants unable to pay rent. Tenants who can demonstrate that they are unable to pay rent due to financial impacts related to the coronavirus (COVID) crisis are eligible to defer rent payments.

HC11 Have you heard of COVID-related eviction moratoriums?

- A) Yes (1)
- B) No (2)
- C) Don't Know (3)
- D) Prefer Not to Say (4)

HC12 Are you worried about losing your housing when the eviction moratoriums end?

- A) Yes (1)
- B) No (2)
- C) Don't Know (3)
- D) Prefer Not to Say (4)

HC13 Have you sought any legal assistance or legal advice regarding the eviction moratorium, or issues surrounding your rent during COVID?

- A) Yes (1)
- B) No (2)
- C) Don't Know (3)

D) Prefer Not to Say (4)

HC14 Have you tried to defer (pay at a later date) any rent payments because you could not pay due to/during COVID?

A) Yes (1)

B) No (2)

C) Don't Know (3)

D) Prefer Not to Say (4)

Display This Question:

If Have you tried to defer (pay at a later date) any rent payments because you could not pay due to/... = B) No

HC14a Why did you not try to defer your rent payments?

A) I was able to pay my rent (1)

B) I was afraid of having problems with my landlord/of losing my housing (2)

C) I would not be able to pay my rent back (3)

D) My rent costs too much for me to pay it back at a later date (4)

E) I didn't know if I could pay my rent back (5)

F) Don't Know (6)

G) Prefer Not to Say (7)

Display This Question:

If Have you tried to defer (pay at a later date) any rent payments because you could not pay due to/... = B) No

Q878 Why did you not try to defer your rent payments?

A) I was able to pay my rent (1)

B) I was afraid of having problems with my landlord/of losing my housing (2)

C) I would not be able to pay my rent back (3)

D) My rent costs too much for me to pay it back at a later date (4)

E) I didn't know if I could pay my rent back (5)

F) Other (please specify) (8) _____

G) Don't Know (6)

H) Prefer Not to Say (7)

Display This Question:

If Have you tried to defer (pay at a later date) any rent payments because you could not pay due to/... = A) Yes

HC14b Were you able to defer your rent payments?

A) Yes (1)

B) No (2)

C) Don't Know (3)

D) Prefer Not to Say (4)

HC0 **ENDING MODULE**

Interviewer: Thank you. Now we will be moving onto the next section.

End of Block: Housing COVID

COVID-Specific

CV0.1 INTRODUCTION TO MODULE

Interviewer: In the following section, we will ask a set of questions about how your life has changed as a result of the COVID-19 pandemic.

CV1

How has your household's income changed **as a result** of the COVID-19 pandemic? Not including support from government programs, like CalFresh, stimulus checks, or unemployment benefits.

[Read answer choices.]

- A) My household's income has not changed (1)
- B) My household's income has decreased (4)
- C) My household's income has increased (5)
- D) Other (please specify) (8) _____
- E) Don't Know (6)
- F) Prefer Not to Say (7)

Skip To: CV0.2 If How has your household's income changed as a result of the COVID-19 pandemic? Not including suppo... = A) My household's income has not changed

Skip To: CV0.2 If How has your household's income changed as a result of the COVID-19 pandemic? Not including suppo... = E) Don't Know

Skip To: CV0.2 If How has your household's income changed as a result of the COVID-19 pandemic? Not including suppo... = F) Prefer Not to Say

Display This Question:

If How has your household's income changed as a result of the COVID-19 pandemic? Not including suppo... = B) My household's income has decreased

CV2 How much has your income decreased **as a result** of the COVID-19 pandemic? Not including support from government programs, like CalFresh, stimulus checks, or unemployment benefits.

[Read answer choices.]

- A) Large decrease (1)
- B) Small decrease (4)
- C) Other (please specify) (7) _____
- D) Don't know (5)
- E) Prefer Not to Say (6)

Display This Question:

If How has your household's income changed as a result of the COVID-19 pandemic? Not including suppo... = C) My household's income has increased

CV3 How much has your income increased **as a result** of the COVID-19 pandemic? Not including support from government programs, like CalFresh, stimulus checks, or unemployment benefits.

[Read answer choices.]

- A) Large increase (1)
- B) Small increase (4)
- C) Other (please specify) (7) _____
- D) Don't Know (5)
- E) Prefer Not to Say (6)

CV0.2 **Interviewer:** Next, for each question below:

Please say **yes** if you or your personal household **were impacted**.

Please say **no** if you and your personal household **were not impacted**.

CV5

[Ask this question ONLY if participant has a child 5 years or younger.]

As a result of the COVID-19 pandemic, have you had: A child at home who could not go to daycare or preschool?

- A) Yes (1)
- B) No (4)
- C) Don't Know (6)
- D) Prefer Not to Say (7)

CV7 **As a result** of the COVID-19 pandemic, have you had: Childcare or babysitting unavailable when needed?

- A) Yes (1)
- B) No (4)
- C) Don't Know (6)
- D) Prefer Not to Say (7)

CV8 **As a result** of the COVID-19 pandemic, have you had: Difficulty taking care of children at home?

- A) Yes (1)
- B) No (4)
- C) Don't Know (6)
- D) Prefer Not to Say (7)

CV9 **As a result** of the COVID-19 pandemic, have you had: More conflict with a child or children at home?

- A) Yes (1)
- B) No (4)
- C) Don't Know (6)
- D) Prefer Not to Say (7)

CV16 As a result of the COVID-19 pandemic, have you had to: Isolate or quarantine because you were **experiencing symptoms** or **tested positive** of this disease?

- A) Yes (1)
- B) No (4)

CV20 Have you ever gotten tested for coronavirus?

- A) Yes (1)
- B) No (4)
- C) Don't Know (5)
- D) Prefer Not to Say (6)

Display This Question:
If Have you ever gotten tested for coronavirus? = A) Yes

CV21 Did you test positive?

- A) Yes (1)
- B) No (4)
- C) Don't Know (5)
- D) Prefer Not to Say (6)

CV22 Have you had family members or close friends who tested positive for coronavirus?

- A) Yes (1)
- B) No (4)
- C) Don't Know (6)
- D) Prefer Not to Say (7)

CV0.4 **Interviewer:** Thank you. Now we will be moving onto the next section.

End of Block: COVID-Specific

Adult Health

AH0 INTRODUCTION TO MODULE

Interviewer: For this section, we will ask a couple of questions to see if there have been any changes to your health since March 2020.

AH1 **Since March 2020**, would you say your health in general has been excellent, very good, good, fair, or poor?

- A) Excellent (1)
- B) Very Good (2)
- C) Good (3)
- D) Fair (4)
- E) Poor (5)
- F) Don't Know (6)
- G) Prefer Not to Say (7)

AH2 **In the year 2019**, would you say your health in general was excellent, very good, good, fair, or poor?

- A) Excellent (1)
- B) Very Good (2)
- C) Good (3)
- D) Fair (4)
- E) Poor (5)
- F) Don't Know (6)
- G) Prefer Not to Say (7)

AH3 Compared with **12 months ago**, would you say your physical health **today** is better, worse, or about the same?

- A) Better (1)

- B) Worse (2)
- C) About the same (3)
- D) Don't Know (4)
- E) Prefer Not to Say (5)

AH4 ENDING MODULE

Interviewer: Thank you. Now we will be moving onto the next section.

End of Block: Adult Health

Child Health

CH0.1 INTRODUCTION TO MODULE

Interviewer: These next questions are about health concerns and/or conditions that may affect your child(ren)'s development.

If you have more than one child under your care, please answer the questions thinking about the child that gets sick more frequently or has greater health concerns. If all your children are equally healthy, please answer the following questions about your youngest child.

Q692 How old is this child?

[If less than 1 year, enter in months. If less than 1 month, round to 1 month. Do not enter a response for both both years and months.]

	Years	Months
Age (4)	▼ 1 (1 ... 17 (17))	▼ 1 (1 ... 11 (11))

CH2 What is the child's gender?

[Do not read answer choices. Only ask for clarification if needed.]

- A) Female (1)
- B) Male (2)
- C) Non-binary/ third gender/ transgender (3)
- D) Other (please specify) (4) _____
- E) Prefer Not to Say (5)

CH3 **Since March 2020**, would you say this child's health in general has been excellent, very good, good, fair, or poor?

- A) Excellent (1)
- B) Very Good (2)
- C) Good (3)
- D) Fair (4)
- E) Poor (5)
- F) Don't Know (6)
- G) Prefer Not to Say (7)

CH4 **In 2019**, would you say this child's health in general was excellent, very good, good, fair, or poor?

- A) Excellent (1)
- B) Very Good (2)
- C) Good (3)
- D) Fair (4)
- E) Poor (5)
- F) Don't Know (6)
- G) Prefer Not to Say (7)
- H) Not Applicable (8)

CH5 Does this child have any kind of health, emotional, developmental, or behavioral problem for which they need treatment or counseling?

- A) Yes (1)
- B) No (2)
- C) Don't Know (3)
- D) Prefer Not to Say (4)

Skip To: CH6 If Does this child have any kind of health, emotional, developmental, or behavioral problem for whic... = A) Yes

Skip To: CH7 If Does this child have any kind of health, emotional, developmental, or behavioral problem for whic... != A) Yes

CH6 Would you describe their condition as mild, moderate, or severe?

- A) Mild (1)
- B) Moderate (2)
- C) Severe (3)
- D) Don't Know (4)
- E) Prefer Not to Say (5)

CH7 Compared with **12 months ago**, would you say this child's health **today** is better, worse, or about the same?

- A) Better (1)
- B) Worse (2)
- C) About the Same (3)
- D) Don't Know (4)
- E) Prefer Not to Say (5)
- F) Not Applicable (6)

CH0.2 ENDING MODULE

Interviewer: Thank you. Now we will be moving onto the next section.

End of Block: Child Health

Mental Health

MH0 INTRODUCTION TO MODULE

Interviewer: In this next section, we are going to ask about how you have been feeling. If you feel uncomfortable with any of the questions, you do not have to answer them. I will be sharing my screen again, you should see the options for the following questions shortly.

[Show Response Card #3] Please let me know once you see the answer list.

Ok, I am going to list of some of the ways you may have felt or behaved in the past week. Please say how often you have felt this way in the past week by responding with:

- A) None of the time (less than 1 day)
- B) A little of the time (1-2 days)
- C) A moderate amount of time (3-4 days)
- D) All of the time (5-7 days)

Ok, let's begin with the first statement.

MH1 I was bothered by things that usually don't bother me. How often have you felt this way in the past week? *[If you're unable to share response cards, read answer choices.]*

- A) None of the time (less than 1 day) (1)
- B) A little of the time (1-2 days) (2)
- C) A moderate amount of time (3-4 days) (3)
- D) All of the time (5-7 days) (4)
- E) Don't Know (5)
- F) Prefer Not to Say (6)

MH2 I had trouble keeping my mind on what I was doing. How often have you felt this way in the past week?

[If you're unable to share response cards, read answer choices.]

- A) None of the time (less than 1 day) (1)
- B) A little of the time (1-2 days) (2)
- C) A moderate amount of time (3-4 days) (3)
- D) All of the time (5-7 days) (4)
- E) Don't Know (5)
- F) Prefer Not to Say (6)

MH3 I felt depressed. How often have you felt this way in the past week?

[If you're unable to share response cards, read answer choices.]

- A) None of the time (less than 1 day) (1)
- B) A little of the time (1-2 days) (2)
- C) A moderate amount of time (3-4 days) (3)
- D) All of the time (5-7 days) (4)
- E) Don't Know (5)
- F) Prefer Not to Say (6)

MH4 I felt that everything I did required effort. How often have you felt this way in the past week?

[If you're unable to share response cards, read answer choices.]

- A) None of the time (less than 1 day) (1)
- B) A little of the time (1-2 days) (2)
- C) A moderate amount of time (3-4 days) (3)
- D) All of the time (5-7 days) (4)
- E) Don't Know (5)
- F) Prefer Not to Say (6)

MH5 I felt hopeful about the future. How often have you felt this way in the past week?

[If you're unable to share response cards, read answer choices.]

- A) None of the time (less than 1 day) (1)
- B) A little of the time (1-2 days) (2)
- C) A moderate amount of time (3-4 days) (3)
- D) All of the time (5-7 days) (4)
- E) Don't Know (5)
- F) Prefer Not to Say (6)

MH6 I felt fearful. How often have you felt this way in the past week?

[If you're unable to share response cards, read answer choices.]

- A) None of the time (less than 1 day) (1)
- B) A little of the time (1-2 days) (2)
- C) A moderate amount of time (3-4 days) (3)
- D) All of the time (5-7 days) (4)
- E) Don't Know (5)
- F) Prefer Not to Say (6)

MH7 My sleep was restless. How often have you felt this way in the past week?

[If you're unable to share response cards, read answer choices.]

- A) None of the time (less than 1 day) (1)
- B) A little of the time (1-2 days) (2)
- C) A moderate amount of time (3-4 days) (3)
- D) All of the time (5-7 days) (4)
- E) Don't Know (5)
- F) Prefer Not to Say (6)

MH8 I was happy. How often have you felt this way in the past week?

[If you're unable to share response cards, read answer choices.]

- A) None of the time (less than 1 day) (1)
- B) A little of the time (1-2 days) (2)
- C) A moderate amount of time (3-4 days) (3)
- D) All of the time (5-7 days) (4)
- E) Don't Know (5)
- F) Prefer Not to Say (6)

MH9 I felt lonely. How often have you felt this way in the past week?

[If you're unable to share response cards, read answer choices.]

- A) None of the time (less than 1 day) (1)
- B) A little of the time (1-2 days) (2)
- C) A moderate amount of time (3-4 days) (3)
- D) All of the time (5-7 days) (4)
- E) Don't Know (5)
- F) Prefer Not to Say (6)

MH10 I could "not get going." How often have you felt this way in the past week?

[If you're unable to share response cards, read answer choices.]

- A) None of the time (less than 1 day) (1)
- B) A little of the time (1-2 days) (2)
- C) A moderate amount of time (3-4 days) (3)
- D) All of the time (5-7 days) (4)
- E) Don't Know (5)
- F) Prefer Not to Say (6)

Q667 Compared with how you felt **12 months ago**, would you say in the past week you have had these moods or feelings more often, less often, or about the same?

- A) More often (1)
- B) Less often (2)
- C) About the same (3)
- D) Don't Know (4)
- E) Prefer Not to Say (5)

End of Block: Mental Health

Start of Block: Mental Health End of Module

Q683 ENDING MODULE

Interviewer: Thank you. Now we will be moving onto the next section.

End of Block: Mental Health End of Module

Start of Block: Mental Health Message

Q665
ENDING MODULE

Interviewer: We understand this is a difficult time for many. If you interested in exploring services, we have some resources that we will share at the end of the survey.

End of Block: Mental Health Message

Discrimination

DC0.1

INTRODUCTION TO MODULE

Interviewer: This next section is going to ask about how others view people like you and how they treat you. If you feel uncomfortable with any questions, you can skip them.

I will share my screen to provide you with your answer options. *[Show Response Card #4]* Please let me know you can see it.

Ok, I am going to read several statements. Please respond with how often you have encountered or experienced that scenario.

You can respond with:

- A) Never
- B) A little/rarely
- C) Sometimes/a moderate amount
- D) Often/frequently

Let's begin with the first statement.

DC1 Other people treat me like a criminal and/or act like they are scared of me.

- A) Never (1)
- B) A little/rarely (2)
- C) Sometimes/a moderate amount (3)
- D) Often/frequently (4)
- E) Don't Know (5)
- F) Prefer Not to Say (6)

Display This Question:

If Other people treat me like a criminal and/or act like they are scared of me. = B) A little/rarely

Or Other people treat me like a criminal and/or act like they are scared of me. = C) Sometimes/a moderate amount

Or Other people treat me like a criminal and/or act like they are scared of me. = D) Often/frequently

DC1.S How stressful, upsetting, or bothersome was this experience for you?

[Read answer choices.]

A) Not at all (1)

B) A little (2)

C) Moderate level (3)

D) High level (4)

E) Don't Know (5)

F) Prefer Not to Say (6)

DC2 Others only focus on the negative aspects of my racial or ethnic background.

A) Never (1)

B) A little/rarely (2)

C) Sometimes/a moderate amount (3)

D) Often/frequently (4)

E) Don't Know (5)

F) Prefer Not to Say (6)

Display This Question:

If Others only focus on the negative aspects of my racial or ethnic background. = B) A little/rarely

Or Others only focus on the negative aspects of my racial or ethnic background. = C) Sometimes/a moderate amount

Or Others only focus on the negative aspects of my racial or ethnic background. = D) Often/frequently

DC2.S How stressful, upsetting, or bothersome was this experience for you?

[Read answer choices.]

- A) Not at all (1)
- B) A little (2)
- C) Moderate level (3)
- D) High level (4)
- E) Don't Know (5)
- F) Prefer Not to Say (6)

DC3 Others hint that I should work hard to prove that I am not like other people of my race or ethnicity.

- A) Never (1)
- B) A little/rarely (2)
- C) Sometimes/a moderate amount (3)
- D) Often/frequently (4)
- E) Don't Know (5)
- F) Prefer Not to Say (6)

Display This Question:

If Others hint that I should work hard to prove that I am not like other people of my race or ethnic... = B) A little/rarely

Or Others hint that I should work hard to prove that I am not like other people of my race or ethnic... = C) Sometimes/a moderate amount

Or Others hint that I should work hard to prove that I am not like other people of my race or ethnic... = D) Often/frequently

DC3.S How stressful, upsetting, or bothersome was this experience for you?

[Read answer choices.]

- A) Not at all (1)
- B) A little (2)

- C) Moderate level (3)
- D) High level (4)
- E) Don't Know (5)
- F) Prefer Not to Say (6)

DC4 Other people act as if all of the people of my race or ethnicity are alike.

- A) Never (1)
- B) A little/rarely (2)
- C) Sometimes/a moderate amount (3)
- D) Often/frequently (4)
- E) Don't Know (5)
- F) Prefer Not to Say (6)

Display This Question:

If Other people act as if all of the people of my race or ethnicity are alike. = B) A little/rarely

Or Other people act as if all of the people of my race or ethnicity are alike. = C) Sometimes/a moderate amount

Or Other people act as if all of the people of my race or ethnicity are alike. = D) Often/frequently

DC4.S How stressful, upsetting, or bothersome was this experience for you?

[Read answer choices.]

- A) Not at all (1)
- B) A little (2)
- C) Moderate level (3)
- D) High level (4)
- E) Don't Know (5)
- F) Prefer Not to Say (6)

DC5 Others assume that people of my background would succeed in life if they simply worked harder.

- A) Never (1)
- B) A little/rarely (2)
- C) Sometimes/a moderate amount (3)
- D) Often/frequently (4)
- E) Don't Know (5)
- F) Prefer Not to Say (6)

Display This Question:

If Others assume that people of my background would succeed in life if they simply worked harder. = B) A little/rarely

Or Others assume that people of my background would succeed in life if they simply worked harder. = C) Sometimes/a moderate amount

Or Others assume that people of my background would succeed in life if they simply worked harder. = D) Often/frequently

DC5.S How stressful, upsetting, or bothersome was this experience for you?

[Read answer choices.]

- A) Not at all (1)
- B) A little (2)
- C) Moderate level (3)
- D) High level (4)
- E) Don't Know (5)
- F) Prefer Not to Say (6)

DC6 I receive poorer treatment in restaurants and stores because of my race or ethnicity.

- A) Never (1)
- B) A little/rarely (2)
- C) Sometimes/a moderate amount (3)
- D) Often/frequently (4)

E) Don't Know (5)

F) Prefer Not to Say (6)

Display This Question:

If I receive poorer treatment in restaurants and stores because of my race or ethnicity. = B) A little/rarely

Or I receive poorer treatment in restaurants and stores because of my race or ethnicity. = C) Sometimes/a moderate amount

Or I receive poorer treatment in restaurants and stores because of my race or ethnicity. = D) Often/frequently

DC6.S How stressful, upsetting, or bothersome was this experience for you?

[Read answer choices.]

A) Not at all (1)

B) A little (2)

C) Moderate level (3)

D) High level (4)

E) Don't Know (5)

F) Prefer Not to Say (6)

DC0.2 **Interviewer:** Thank you so much for sharing your responses. *[Stop Screen Share]*

End of Block: Discrimination

Food Insecurity

Fi0 INTRODUCTION TO MODULE

Interviewer: These next questions are about the food eaten in your household and whether you were able to afford the food you need.

INSTRUCTIONS: I'm going to read you several statements that people have made about their food situation. For these statements, please tell me whether the statement was often true, sometimes true, or never true for your household **in the last 30 days**.

The first statement is...

Fi1 "The food that we bought just didn't last, and we didn't have money to get more."

Was that often, sometimes, or never true for your household **in the last 30 days**?

If need clarification:

- A) Often true = majority of time
- B) Sometimes true = some of the time
- C) Never true = never happened before

- A) Often true (1)
- B) Sometimes true (2)
- C) Never true (3)
- D) Don't Know (4)
- E) Prefer Not to Say (5)

Fi2 "We couldn't afford to eat balanced meals."

Was that often, sometimes, or never true for your household **in the last 30 days**?

- A) Often true (1)
- B) Sometimes true (2)
- C) Never true (3)

D) Don't Know (4)

E)Prefer Not to Say (5)

Fi3 **In the last 30 days**, did you or other adults in your household ever cut the size of your meals or skip meals because there wasn't enough money for food?

A) Yes (1)

B) No (2)

C) Don't Know (3)

D) Prefer Not to Say (4)

Display This Question:

If In the last 30 days, did you or other adults in your household ever cut the size of your meals or... = A) Yes

Fi4 **In the last 30 days**, how many days did this happen?

[Responses of 3 days or more are coded as "affirmative" responses.]

Fi5 **In the last 30 days**, did you ever eat less than you felt you should because there wasn't enough money for food?

A) Yes (1)

B) No (2)

C) Don't Know (3)

D) Prefer Not to Say (4)

Fi6 **In the last 30 days**, were you ever hungry but didn't eat because there wasn't enough money for food?

A) Yes (1)

B) No (2)

C) Don't Know (3)

D) Prefer Not to Say (4)

Fi0 **Interviewer:** Now I'm going to read you several statements that people have made about the food situation of **their children**. For these statements, please tell me whether the statement was **often true**, **sometimes true**, or **never true in the last 30 days** for the child(ren) living in the household who are under 18 years old.

The first statement is...

Fi7 "We relied on only a few kinds of low-cost foods to feed our children because we were running out of money to buy food."

Was that often, sometimes, or never true for your household **in the last 30 days**?

A) Often true (1)

B) Sometimes true (2)

C) Never true (3)

D) Don't Know (4)

E) Prefer Not to Say (5)

Fi8 "We couldn't feed our children a balanced meal, because we couldn't afford that."

Was that often, sometimes, or never true for your household **in the last 30 days**?

A) Often true (1)

B) Sometimes true (2)

C) Never true (3)

D) Don't Know (4)

E) Prefer Not to Say (5)

Fi9 "The children were not eating enough because we just couldn't afford enough food."

Was that often, sometimes, or never true for your household **in the last 30 days**?

- A) Often true (1)
- B) Sometimes true (2)
- C) Never true (3)
- D) Don't Know (4)
- E) Prefer Not to Say (5)

Display This Question:

*If "We relied on only a few kinds of low-cost foods to feed our children because we were running out..." = A) Often true
Or "We couldn't feed our children a balanced meal, because we couldn't afford that." Was that often,... = A) Often true
Or "The children were not eating enough because we just couldn't afford enough food." Was that often... = A) Often true
Or "We relied on only a few kinds of low-cost foods to feed our children because we were running out..." = B) Sometimes true
Or "We couldn't feed our children a balanced meal, because we couldn't afford that." Was that often,... = B) Sometimes true
Or "The children were not eating enough because we just couldn't afford enough food." Was that often... = B) Sometimes true*

Fi10 In the last 30 days, did you ever cut the size of [your child's / any of the children's] meals because there wasn't enough money for food?

- A) Yes (1)
- B) No (2)
- C) Don't Know (3)
- D) Prefer Not to Say (4)

Display This Question:

*If "We relied on only a few kinds of low-cost foods to feed our children because we were running out..." = A) Often true
Or "We couldn't feed our children a balanced meal, because we couldn't afford that." Was that often,... = A) Often true
Or "The children were not eating enough because we just couldn't afford enough food." Was that often... = A) Often true
Or "We relied on only a few kinds of low-cost foods to feed our children because we were running out..." = B) Sometimes true
Or "We couldn't feed our children a balanced meal, because we couldn't afford that." Was that often,... = B) Sometimes true
Or "The children were not eating enough because we just couldn't afford enough food." Was that often... = B) Sometimes true*

Fi11 In the last 30 days, did [your child / any of the children] ever skip meals because there wasn't enough money for food?

- A) Yes (1)
- B) No (2)
- C) Don't Know (3)
- D) Prefer Not to Say (4)

Display This Question:

If In the last 30 days, did [your child / any of the children] ever skip meals because there wasn't... = A) Yes

Fi12 **In the last 30 days**, how many days did this happen?

Responses of 3 days or more are coded as "affirmative" responses.

Display This Question:

If "We relied on only a few kinds of low-cost foods to feed our children because we were running out..." = A) Often true

Or "We couldn't feed our children a balanced meal, because we couldn't afford that." Was that often,..." = A) Often true

Or "The children were not eating enough because we just couldn't afford enough food." Was that often..." = A) Often true

Or "We relied on only a few kinds of low-cost foods to feed our children because we were running out..." = B) Sometimes true

Or "We couldn't feed our children a balanced meal, because we couldn't afford that." Was that often,..." = B) Sometimes true

Or "The children were not eating enough because we just couldn't afford enough food." Was that often..." = B) Sometimes true

Fi13 **In the last 30 days**, [was your child / were the children] ever hungry but you just couldn't afford more food?

A) Yes (1)

B) No (2)

C) Don't Know (3)

D) Prefer Not to Say (4)

Display This Question:

If "We relied on only a few kinds of low-cost foods to feed our children because we were running out..." = A) Often true

Or "We couldn't feed our children a balanced meal, because we couldn't afford that." Was that often,..." = A) Often true

Or "The children were not eating enough because we just couldn't afford enough food." Was that often..." = A) Often true

Or "We relied on only a few kinds of low-cost foods to feed our children because we were running out..." = B) Sometimes true

Or "We couldn't feed our children a balanced meal, because we couldn't afford that." Was that often,..." = B) Sometimes true

Or "The children were not eating enough because we just couldn't afford enough food." Was that often..." = B) Sometimes true

Fi14 **In the last 30 days**, did [your child / any of the children] ever not eat for a whole day because there wasn't enough money for food?

- A) Yes (1)
- B) No (2)
- C) Don't Know (3)
- D) Prefer Not to Say (4)

Fi15 Compared to the beginning of 2020, **before the COVID-19 pandemic**, has your ability to feed yourself and your family changed?

- A) Yes (1)
- B) No (2)
- C) Don't Know (3)
- D) Prefer Not to Say (4)

Skip To: Fi16 If Compared to the beginning of 2020, before the COVID-19 pandemic, has your ability to feed yoursel... = A) Yes

Display This Question:

If Compared to the beginning of 2020, before the COVID-19 pandemic, has your ability to feed yoursel... = A) Yes

Fi16 Compared to the beginning of 2020, **before the COVID-19 pandemic**, how has your ability to feed yourself and your family changed?

- A) Harder to feed family (1)
- B) Easier to feed family (2)
- C) Other (please specify) (4) _____
- D) Don't Know (5)
- E) Prefer Not to Say (6)

End of Block: Food Insecurity

Start of Block: Food Insecurity End of Module

Q700 ENDING MODULE

Interviewer: Thank you. Now we will be moving onto the next section.

End of Block: Food Insecurity End of Module

Start of Block: Food Insecurity Message

FiM **Interviewer**: We understand this is a difficult time for many. If you are interested in exploring services, we have some resources that we will share at the end of the survey.

End of Block: Food Insecurity Message

Healthcare Access

HA0.1 INTRODUCTION TO MODULE:

Interviewer: The next set of questions will help us understand if there were any changes to your ability to access healthcare. Just as a reminder, your responses are confidential. I will once again share my screen to show you your answer options.
[*share Response Card #5*] Please let me know once you see it. Ok, let's begin.

HA1 **In 2019**, what kind(s) of health insurance or health care coverage did you and your personal household have? Please say all that apply.

- A) Private Insurance (from your job or partner's job) (1)
- B) Private individual market insurance (12)
- C) Medicare (2)
- D) Medi-Gap (3)
- E) Medi-Cal (4)
- F) Covered California (5)
- G) SCHIP (CHIP/Children's Health Insurance Program) (11)
- H) Other government program (please specify) (6) _____
- I) Single Service Plan (e.g., Dental, Vision, Prescriptions) (7)
- J) No health insurance (8)
- K) Don't Know (9)
- L) Prefer Not to Say (10)

HA2 **Since March 2020**, what kind(s) of health insurance or health care coverage did you and your personal household have for most of the time? Please say all that apply.

- A) Private Insurance (from your job or partner's job) (1)
- B) Private individual market insurance (12)
- C) Medicare (2)
- D) Medi-Gap (3)
- E) Medi-Cal (4)
- F) Covered California (5)
- G) SCHIP (CHIP/Children's Health Insurance Program) (11)
- H) Other government program (please specify) (6) _____
- I) Single Service Plan (e.g., Dental, Vision, Prescriptions) (7)
- J) No health insurance (8)
- K) Don't Know (9)
- L) Prefer Not to Say (10)

[Stop screen share before this question.]

HA3 Since March 2020, did you or your personal household have problems paying medical bills or was your personal household unable to pay any medical bills at any point?
[Read if necessary]: Include bills for doctors, dentists, hospitals, therapists, medication, equipment, nursing home or home care.

- A) Yes (1)
- B) No (2)
- C) Don't Know (3)
- D) Prefer Not to Say (4)

HA8 **Since March 2020**, have you **delayed** getting medical care?

Delaying medical care is different from not getting care. Delaying care means that you put off getting medical care for a period of time, **but you did receive that care at a later date.**

- A) Yes, I have delayed care (1)

- B) Yes, but I am still delaying care (5)
- C) No, I have not delayed care (2)
- D) Don't Know (3)
- E) Prefer Not to Say (4)

Q806 **Since March 2020**, have you **delayed** getting medical care for your children?

- A) Yes, I have delayed care (1)
- B) Yes, but I am still delaying care (5)
- C) No, I have not delayed care (2)
- D) Don't Know (3)
- E) Prefer Not to Say (4)

Display This Question:

If Since March 2020, have you delayed getting medical care? Delaying medical care is different from... = A) Yes, I have delayed care

Or Since March 2020, have you delayed getting medical care? Delaying medical care is different from... = B) Yes, but I am still delaying care

HA9 What kinds of care did you delay getting **for yourself**? Please say all that apply.

Display This Question:

If Since March 2020, have you delayed getting medical care for your children? = A) Yes, I have delayed care

Or Since March 2020, have you delayed getting medical care for your children? = B) Yes, but I am still delaying care

Q807 What kinds of care did you delay getting for **your children**? Please say all that apply.

- A) Immunizations for your kids (1)
- B) Getting care for a new health problem (3)
- C) Getting care for a chronic health problem (12)
- D) Dental visits (6)
- E) Specialty visits (7)
- F) Mental health care (8)

G) Emergency department visit (13)

H) Other (please specify) (9) _____

I) Don't Know (10)

J) Prefer Not to Say (11)

Display This Question:

If Since March 2020, have you delayed getting medical care? Delaying medical care is different from... = A) Yes, I have delayed care

Or Since March 2020, have you delayed getting medical care for your children? = A) Yes, I have delayed care

Or Since March 2020, have you delayed getting medical care? Delaying medical care is different from... = B) Yes, but I am still delaying care

Or Since March 2020, have you delayed getting medical care for your children? = B) Yes, but I am still delaying care

HA10

I will once again share my screen to show you your answer options.

[share Response Card #6] Please let me know once you see it. Ok, let's begin.

What was the main reason why you or your personal household delayed getting needed medical care?

[Stop screen share after this response.]

A) Fear of getting COVID (1)

B) Cost (4)

C) Delays from healthcare system (5)

D) Not an urgent health issue (6)

E) No time (7)

F) Loss of health insurance (8)

G) No childcare (9)

H) Other (please specify) (10) _____

I) Don't Know (11)

J) Prefer Not to Say (12)

HA0.2 **Interviewer:** I am going to ask you the same questions in the same format as before. Except now, I would like you to think back to 2019.

HA14 **In the year 2019**, did you **delay** getting medical care?

Delaying medical care is different from not getting care. Delaying care means that you put off getting medical care for a period of time, **but you did receive that care at a later date.**

- A) Yes (1)
- B) No (2)
- C) Don't Know (3)
- D) Prefer Not to Say (4)

Q814 **In the year 2019**, did you **delay** getting medical care for your children?

- A) Yes (1)
- B) No (2)
- C) Don't Know (3)
- D) Prefer Not to Say (4)

HA0.3 **ENDING MODULE**

Interviewer: Thank you.

End of Block: Healthcare Access

EITC Open Ended Section-

Administered from Jan. 29th -Mar 21st, 2021.

For All Interviewees

Q841 Interviewer: As we discussed before, the Earned Income Tax Credit or EITC is an annual refundable tax credit for families with low to moderate incomes. We created this space in the survey for you to speak openly about your experiences with the EITC. There are no right or wrong answers to these questions. Let's get started.

Q842 Can you please describe what you knew about the Earned Income Tax Credit **before** our conversation today?

Q843 How did you learn about the EITC? How do you think families like yours learn about the EITC?

Q844 The EITC, CalFresh, CalWORKS, and stimulus checks are examples of current government programs to support families. If it were up to you, what government and other support do you think would be most helpful to offer to families like yours?

[Probe: Other countries do other things, for example some give families a monthly child allowance to supplement their income]

End of Block: NEW Open Ended - For All Interviewees

Start of Block: OE SET 1: Eligible and received EITC

Q845 **Interviewer:** Based on the information you gave us, you were eligible for and received the Earned Income Tax Credit for the 2019 tax year.

Q846 Can you describe how the EITC has affected your family?

Q848 Some people who are eligible for the EITC don't apply to receive it. Why do you think that is?

*[Probe: **This is a key question.** Prompt to understand barriers to applying for EITC. Ask about perceptions of the program, barriers to filing taxes, etc.]*

Q849 How could the EITC better help families like yours?

Q850 How do you feel about the EITC as a once-a-year tax refund? What would you think if the EITC instead gave you smaller payments throughout the year?

Q851 The EITC requires you to file taxes in order to receive it. What would you say are the benefits or drawbacks of this requirement?

Q852 What have you heard about any changes to the EITC requirements for the **2020 tax year**, due to the COVID-19 pandemic?

Q853 For the 2020 tax year, you can **choose** whether you would like to file for the EITC using your 2019 **or** 2020 income to ensure you receive the largest refund. What are your thoughts on this new change?

End of Block: OE SET 1: Eligible and received EITC

Start of Block: OE SET 2: Eligible, filed taxes BUT DID NOT receive EITC

Q854 Based on the information you gave us, you were probably eligible for the Earned Income Tax Credit for the 2019 tax year, but you did not receive it.

Q855 Can you describe your feelings today, learning that you were probably eligible for the EITC **but did not get it?**

Q856 What do you think **kept** you from receiving the EITC?

[Probe: What could have happened in 2019 to have encouraged you to apply for the EITC?]

Q857 Can you describe your thoughts about applying for the EITC in the future?

Q858 If you were to receive the EITC in the future, how do you think it would help your family?

Q859 What do you think would make the EITC **more helpful** to families like yours?

End of Block: OE SET 2: Eligible, filed taxes BUT DID NOT receive EITC

Start of Block: OE SET 3: RECEIVED FED EITC, BUT NOT CALEITC

Q860 Based on the information you gave us, you were **probably eligible** for the California state Earned Income Tax Credit or CalEITC for the 2019 tax year, but did not receive it. The CalEITC has a lower income limit.

Q861 Can you describe your feelings today when you learned that you were probably eligible for the CalEITC, but **did not receive** it? What do you think **kept** you from receiving the CalEITC?

[Probe: What could have happened in 2019 to encourage you to apply for the CalEITC?]

Q863 If you were to receive the CalEITC in the future, how do you think it would help your family?

Q864 What do you think would make the CalEITC **more helpful** to families like yours?

End of Block: OE SET 3: RECEIVED FED EITC, BUT NOT CALEITC

Start of Block: OE SET 4: DID NOT FILE TAXES

Q865 Based on the information you gave us, you were **probably eligible** for the Earned Income Tax Credit in 2019, but you did not receive it. To receive this credit, you must file taxes.

Q866 Can you describe your feelings today when you learned that you were probably **eligible** for the EITC **but did not get** it because you did not file taxes?

Q867 What do you think **kept** you from filing taxes?

This is a key question. Ask all participants this probe. [Probe: For example, many people with low incomes or who are paid in cash do not file taxes. In what ways might this affect your decision to file taxes?]

Q868 If you were to receive the EITC in the future, how do you think it would affect your family?

Q870 What ideas do you have about how to encourage **more** families like yours to file taxes?

How do you think the government and non-profit organizations could encourage families like yours to apply for the EITC?

Are there messages you think would be most helpful?

Who should be sharing the messages?

End of Block: OE SET 4: DID NOT FILE TAXES

Start of Block: OE SET 5: Non-EITC questions

Q871 **Interviewer:** The coronavirus pandemic or COVID-19 has created new challenges and made routine struggles worse for many families. It is important that we capture real life experiences, like yours, to help make meaningful recommendations for how things can work better. The next questions offer a chance for you to speak openly about your experiences during the COVID-19 pandemic. Let's get started.

Q872 During the COVID-19 pandemic **since March 2020**, safety net supports for families have changed. For example, unemployment benefits have gone up and down. Pandemic EBT and stimulus checks have come and gone. What has this been like for your family?

Q873 What do you think has been the **most helpful** safety net support for families like yours during the COVID-19 pandemic? Why?

Q874 What do you wish the government and other organizations had done to make this pandemic **easier** on families like yours?

Q875 How have you decided which safety net supports to use during the COVID-19 pandemic? What has that been like for you and your family? **[Probe: decision-making process, feelings towards certain programs, feelings about seeking support, and family dynamics]**

Q876 How does it make you feel to get support from the government? What concerns, if any, do you have about using government safety net supports?

End of Block: OE SET 5: Non-EITC questions

Wrap Up

Q562 Interviewer: We have now completed the survey. Thank you so much for participating. We really value your experiences. What you have shared will help us provide meaningful recommendations to improve programs that help personal households like yours.

Q563 Are you willing to be contacted at a later point to participate in a follow-up study with this research team? We would provide another gift card as a thank you for your time.

Yes (1)

No (2)

Skip To: Q564 If Are you willing to be contacted at a later point to participate in a follow-up study with this re... = Yes

Skip To: Q569 If Are you willing to be contacted at a later point to participate in a follow-up study with this re... = No

Q564 Please provide your:

First Name and Last Name (1) _____

Phone number #1 (2) _____

Phone number #2 (3) _____

Email address #1 (4) _____

Email address #2 (5) _____

Q565 Thank you. We want to be able to reach you and because people often change their phone numbers or emails, can you please provide contact information of a friend or personal household member who would know how to reach you?

Person #1 First Name and Last Name (1) _____

Person #1 Phone Number OR (2) _____

Person #1 Email Address (3) _____

Person #2 First Name and Last Name (4) _____

Person #2 Phone Number OR (5) _____

Person #2 Email Address (6) _____

Q566 How did you find out about this study?

Google (1)

Facebook (2)

Family/friend (3)

Church (4)

Organization (5)

Other (please specify) (6) _____

Q567 Were you referred to this study?

Yes (1)

No (2)

Skip To: Q568 If Were you referred to this study? = Yes

Skip To: Q569 If Were you referred to this study? = No

Q568 Who referred you?

[Confirm their name is spelled correctly.]

Q569 **Interviewer:** Again, thank you so much for participating. Would you like stay on the line while I send your gift card, resources, and some information on how to share our study with your contacts?

[If participant does not want to stay on the line, continue with explanation below.]

Using the link provided in the email, you will redeem your gift card online and choose from an assortment of 80+ gift cards. The gift cards do not expire.

We also included a link where you can access our study resources, including safety net programs, mental health, and resources for immigrant Californians. If you learned that you did not receive the EITC and filed taxes, you can amend your tax return to receive it.

Lastly, the same email will include information about our referral program. If you share with others and they complete the survey, you will receive a \$10 gift card as a thank you for each contact who completes the full survey. Just make sure your contacts say your name at the end of the interview.

Do you have any questions?

Tango1 **FOR INTERVIEWER ONLY:** Confirm participant email to send Tango Card Inc. gift card, study resources, and referral program information.

Tango2 **FOR INTERVIEWER ONLY:** Send participant the \$55 incentive? [INCLUDES \$5 BONUS]

Note: The \$5 bonus is for participants who did not reschedule their interview and attended the first time. If their Google Calendar event title did NOT say "Rescheduled" or "Reprogramada," they are eligible for the bonus.

Yes (English) (1)

Yes (Spanish) (2)

No (3)

Display This Question:

If FOR INTERVIEWER ONLY: Send participant the \$55 incentive? [INCLUDES \$5 BONUS] Note: The \$5 bonus... = No

Tango3 **FOR INTERVIEWER ONLY:** Send participant the \$50 incentive?

Yes (English) (1)

Yes (Spanish) (4)

No (2)

Display This Question:

If FOR INTERVIEWER ONLY: Send participant the \$50 incentive? = No

Tango4 **FOR INTERVIEWER ONLY:** Send participant the \$35 incentive?

Yes (English) (1)

Yes (Spanish) (4)

No (2)

Display This Question:

If FOR INTERVIEWER ONLY: Send participant the \$35 incentive? = No

Tango5 **FOR INTERVIEWER ONLY:** Send participant the \$15 incentive?

Yes (English) (1)

Yes (Spanish) (4)

No (2)

Q570 End Time (hh:mm; 24-hour clock):

Q571 **FOR INTERVIEWER ONLY:** Do you think this participant would be a good candidate for a follow-up interview? (Think about whether they provided useful information, were they chatty?)

Yes (1)

No (2)

Q668 **FOR INTERVIEWER ONLY:** Feedback for survey (e.g. wording, Qualtrics issues, length)

End of Block: Wrap Up
